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# Antimicrobial Stewardship in Primary Care: Audit and Feedback to Improve Antibiotic Prescribing

April 16, 2024

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Adjunct Scientist, ICES

Assistant Professor, Dalla Lana School of Public Health, University of Toronto

# Disclosures

- No COIs

# Objectives

1. Identify the important public health threat from antimicrobial resistance (AMR)
2. Describe the risks of antibiotic overuse
3. Interpret recent data on the effectiveness of antibiotic audit and feedback in primary care
4. Discuss the implications for incorporating antibiotic audit and feedback into AMR action plans and antimicrobial stewardship

# Antimicrobial Resistance (AMR)



“AMR is a slow tsunami that threatens to undo a century of medical progress”

Dr. Tedros, Director-General, WHO

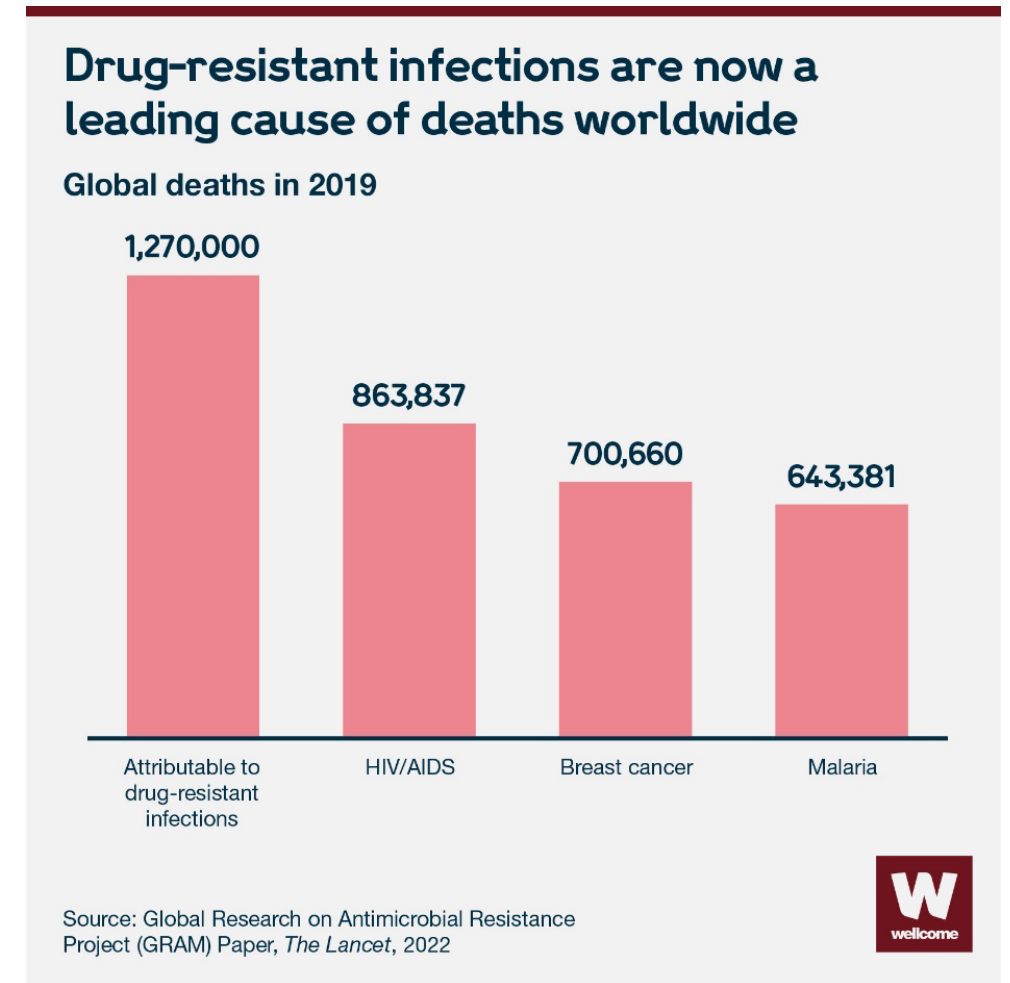
# AMR Has Many Devastating Impacts





# AMR and Mortality

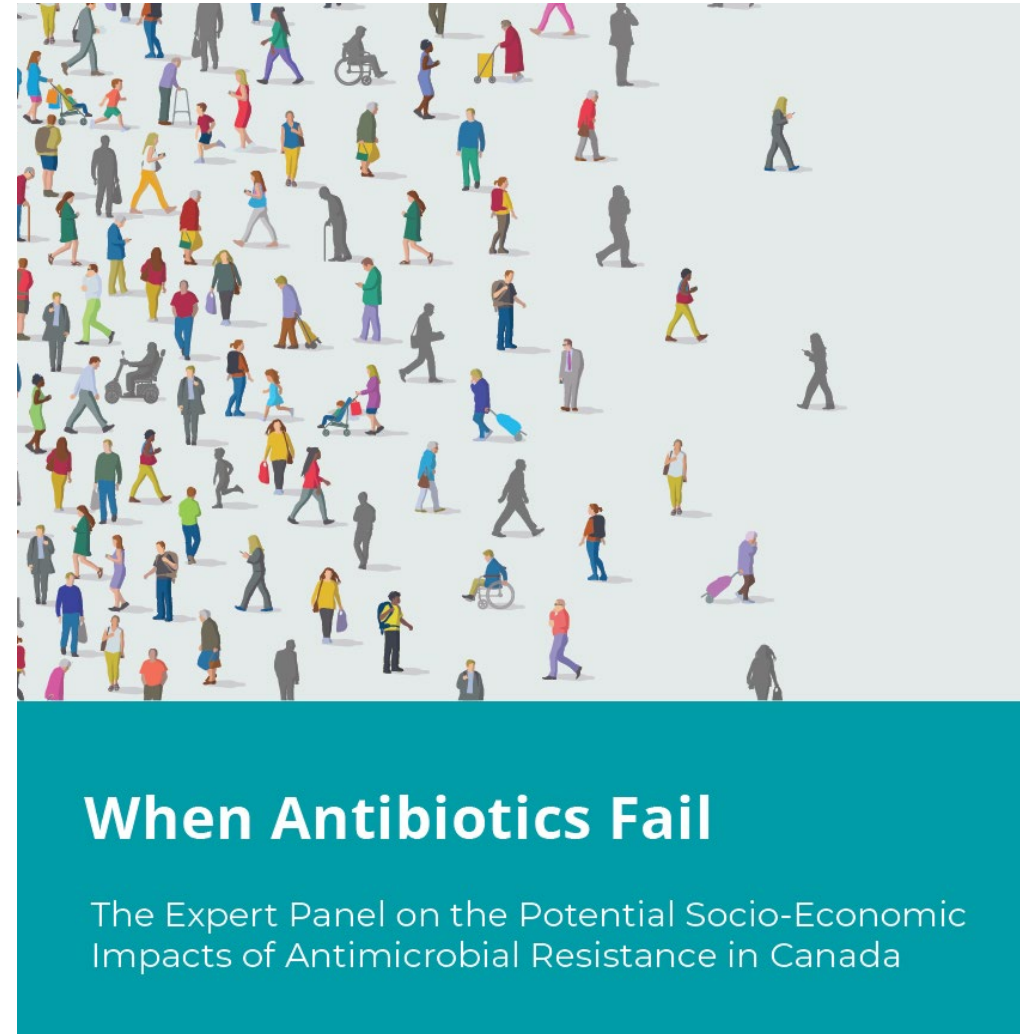
- 4.95 million deaths associated with bacterial AMR in 2019
- 1.27 million deaths attributable to bacterial AMR



Murray CJL, Shunji Ikuta K, Sharana F, Swetschinski L, Robles Aquilar G, Gray A, et al. Global burden of bacterial antimicrobial resistance in 2019: a systematic analysis. *Lancet*. 2022;399(10325):629-55. Available from: [https://doi.org/10.1016/S0140-6736\(21\)02724-0](https://doi.org/10.1016/S0140-6736(21)02724-0)

## In Canada

- **26%** resistance to 1<sup>st</sup> line antimicrobials
- Projected to reach **40%** by 2050
- GDP decline of **\$388** billion
- 6 deaths per day in Ontario attributable to AMR



### When Antibiotics Fail

The Expert Panel on the Potential Socio-Economic Impacts of Antimicrobial Resistance in Canada

Council of Canadian Academies. When antibiotics fail. Ottawa, ON: Expert Panel on the Potential Socio-Economic Impacts of Antimicrobial Resistance in Canada; 2019. Available from: [https://www.cca-reports.ca/wp-content/uploads/2023/05/Updated-AMR-report\\_EN.pdf](https://www.cca-reports.ca/wp-content/uploads/2023/05/Updated-AMR-report_EN.pdf)



# Antibiotic Prescribing

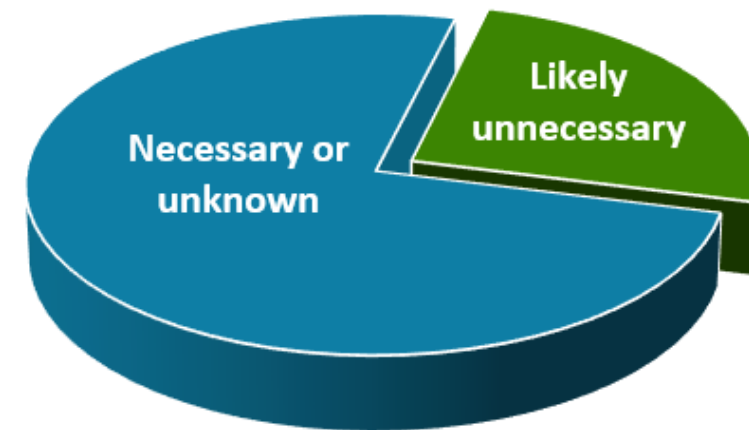


# Antibiotic Prescribing in a Canadian Primary Care Setting

## Unnecessary Antibiotic Prescribing in a Canadian Primary Care Setting: A Descriptive Analysis Using Routinely Collected Electronic Medical Record Data

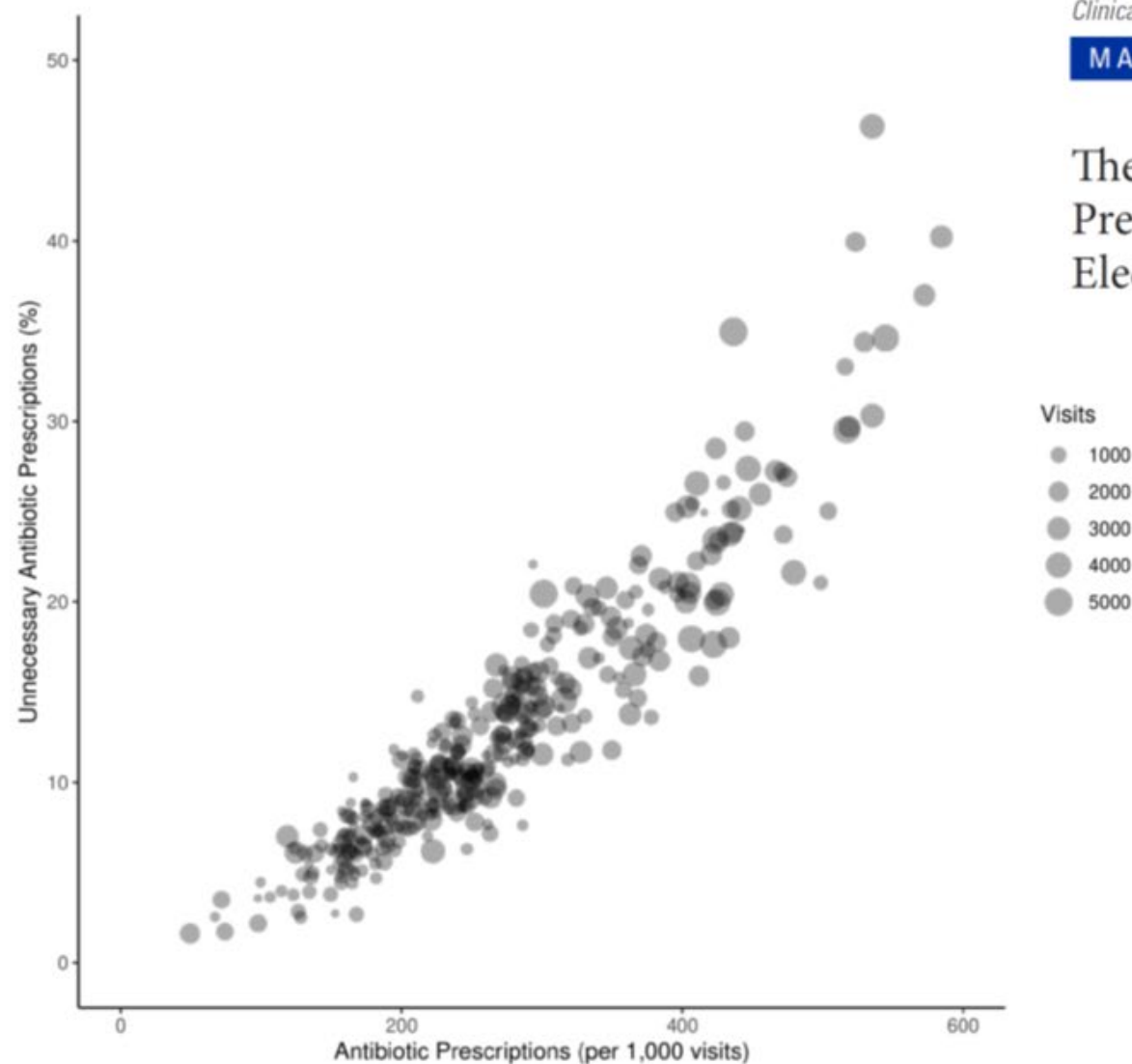


Figure 2: Percentage of all antibiotics prescribed, by tier classification system.<sup>19</sup> Tier 1 = conditions for which antibiotics are always indicated (expected prescribing rate 100%), tier 2a = conditions for which antibiotics are frequently indicated (expected prescribing rate 51%–99%), tier 2b = conditions for which antibiotics are sometimes indicated (expected prescribing rate 21%–50%), tier 2c = conditions for which antibiotics are rarely indicated (expected prescribing rate 1%–20%), tier 3 = conditions for which antibiotics are never indicated (expected prescribing rate 0%). \*These antibiotics were not associated with an encounter included in the study.



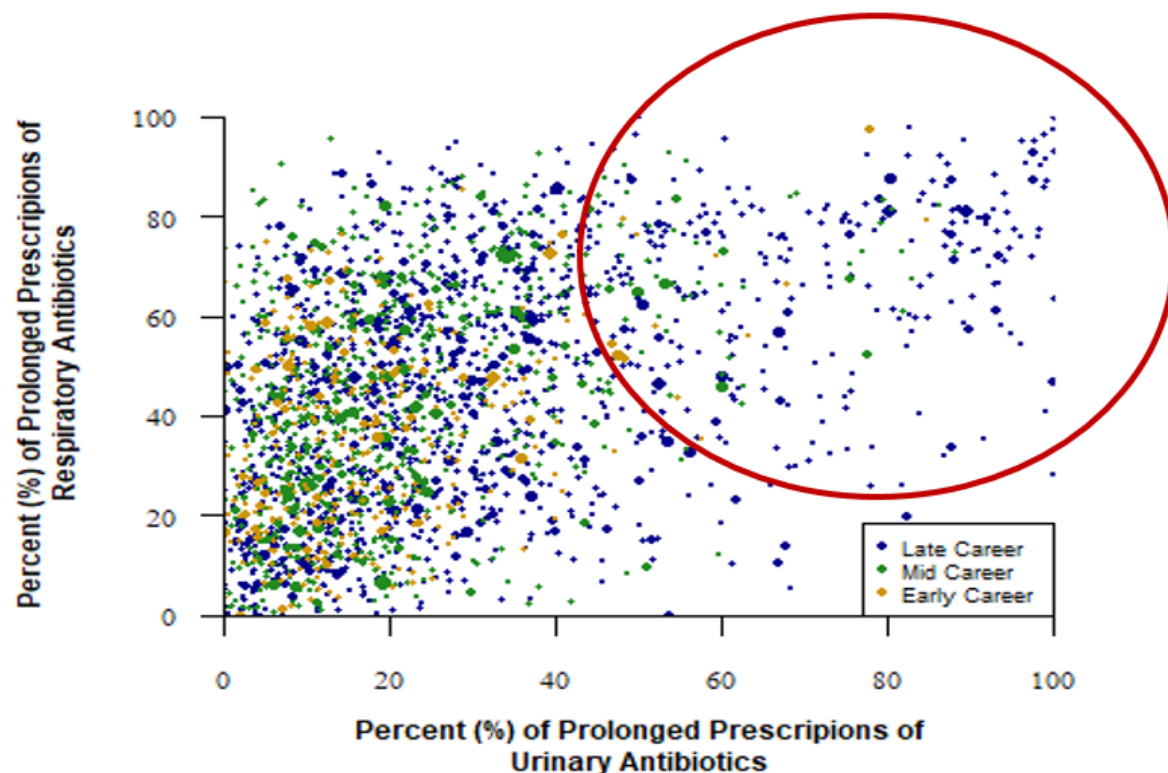
Schwartz KL, Langford BJ, Daneman N, Chen B, Brown KA, McIsaac W, et al. Unnecessary antibiotic prescribing in a Canadian primary care setting: a descriptive analysis using routinely collected electronic medical record data. CMAJ Open. 2020;8(2):E360-E369. Available from: <https://doi.org/10.9778/cmajo.20190175>

## The Association Between High and Unnecessary Antibiotic Prescribing: A Cohort Study Using Family Physician Electronic Medical Records



Kitano T, Langford BJ, Brown KA, Pang A, Chen B, Garber G. The association between high and unnecessary antibiotic prescribing: a cohort study using family physician electronic medical records. *Clin Infect Dis.* 2021;72(9):e345-e351. Available from: <https://doi.org/10.1093/cid/ciaa1139>

# Antibiotic are Prescribed for Too Long



Recommended duration for antibiotics based on latest evidence

Syndrome	Evidence-based-recommended duration*
Acute sinusitis	5 days
Pneumonia	5 days
Cellulitis	5 days
Otitis Media	5 days (10 days in children <2 years)
Cystitis	3-5 days (depending on drug)
Acute exacerbation of COPD	5 days

Shuldinger J, Schwartz KL, Langford BJ, Ivers NM. Optimizing responsiveness to feedback about antibiotic prescribing in primary care: protocol for two interrelated randomized implementation trials with embedded process evaluations. *Implementation Sci.* 2022;17(17). Available from: <https://doi.org/10.1186/s13012-022-01194-8.1093/cid/ciy1130>

Fernandez-Lazaro CI, Brown KA, Langford BJ, Daneman N, Garber G, Schwartz KL. Late-career physicians prescribe longer courses of antibiotics. *Clin Infect Dis.* 2019;69(9):1467-75. Available from: <https://doi.org/10>

# Antibiotic Use → AMR



## AMU $\approx$ AMR at individual and population levels

- Systematic review and metaanalyses
  - 24 studies in individuals who received antibiotics, OR=2.5 (95%CI; 2.1-2.9)
  - 243 studies on population level, OR=2.3 (95%CI; 2.2-2.5)
- Neighbourhood fluoroquinolone use and FQ resistant *E. coli*

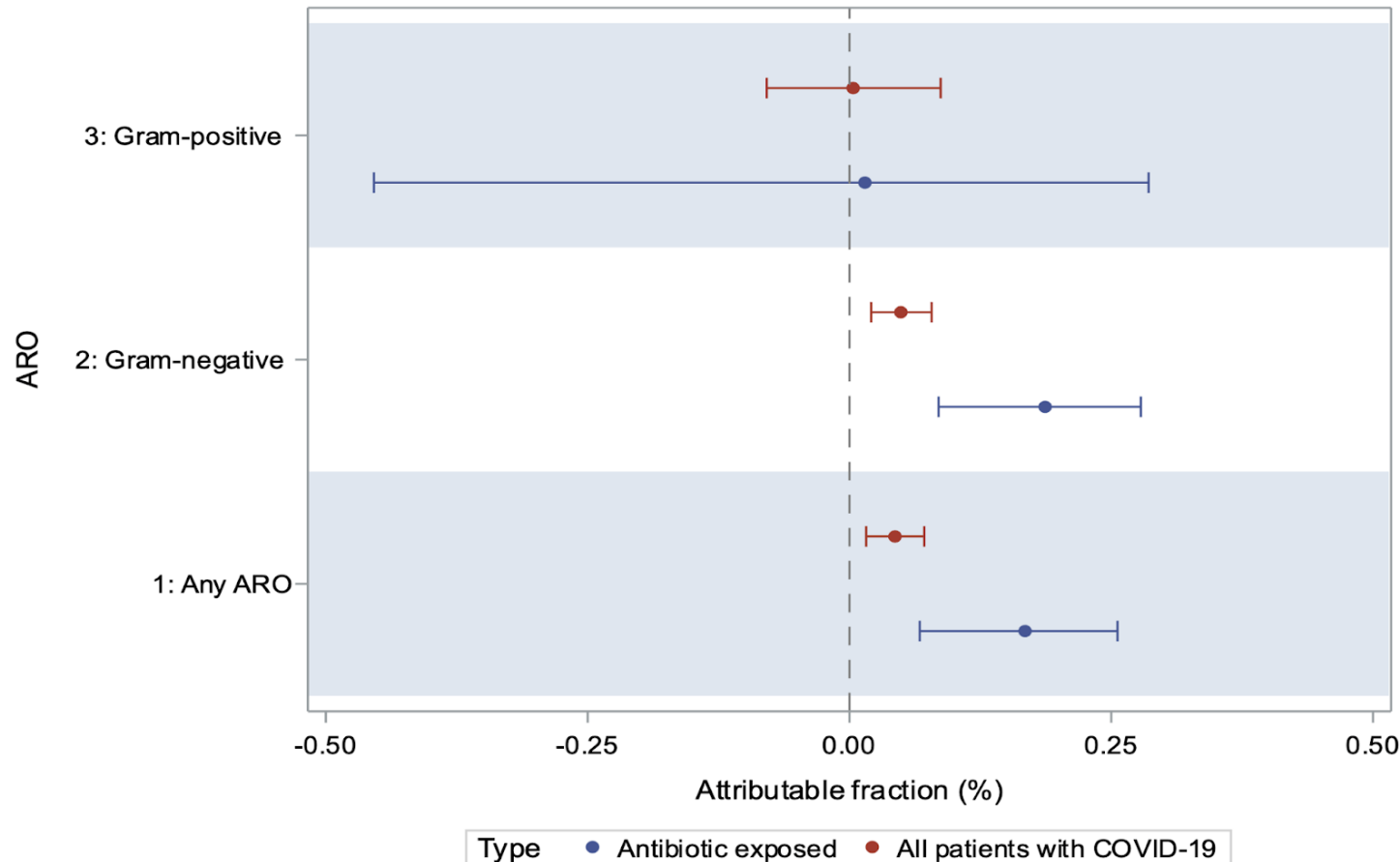
Costellow C, Metcalfe C, Lovering A, et al. Effect of antibiotic prescribing in primary care on antimicrobial resistance in individual patients: systematic review and meta-analysis. *BMJ* 2010;340:c2096. Available from: doi:10.1136/bmj.c2096

Bell BG, Schellevis F, Stobberingh E, et al. A systematic review and meta-analysis of the effects of antibiotic consumption on antibiotic resistance. *BMC Infectious Diseases* 2014;14:13. Available at: <http://www.biomedcentral.com/1471-2334/14/13>

Low M, Neuberger A, Hooton TM, Green MS, Raz R, Balicer RD. Association between urinary community-acquired fluoroquinolone-resistant *Escherichia coli* and neighbourhood antibiotic consumption: a population-based case-control study. *Lancet Infect Dis*. 2019;19(4):P419-428. Available from: [https://doi.org/10.1016/S1473-3099\(18\)30676-5](https://doi.org/10.1016/S1473-3099(18)30676-5)



# COVID-19 Antibiotic Prescribing and AMR



- **17%** attributable fraction of AMR
- **4%** population attributable fraction


McFadden DR, Langford BJ, Leung EL, et al. The impact of peri-COVID-19 antibiotic prescribing on downstream antimicrobial resistance in older adults: a population-wide cohort study. Forthcoming.

# Estimating Daily Antibiotic Harms

## Umbrella Review and Meta-Analysis

 **35** Systematic Reviews

 **71** Short vs. Long Antibiotic Duration Trials

 **92%** studies evaluated respiratory tract and urinary tract infections

 **23,174** patients evaluated



### Adverse Events

N=20,345

**4%↑**

odds ratio/day



### Antibiotic Resistance

N=2,330

**3%↑\***

odds ratio/day



### Super-infections

N=5,776

**2%↓\***

odds ratio/day

\* Non-statistically significant difference

### Each Additional Day Can Cause Harm

**5 vs 3**  
Days



**9%↑** odds ratio  
Of adverse events

**7 vs 3**  
Days



**19%↑** odds ratio  
Of adverse events

Source: Curran J et al. Estimating daily antibiotic harms: An Umbrella Review with Individual Study Meta-analysis Clin Micro Infect. 2021

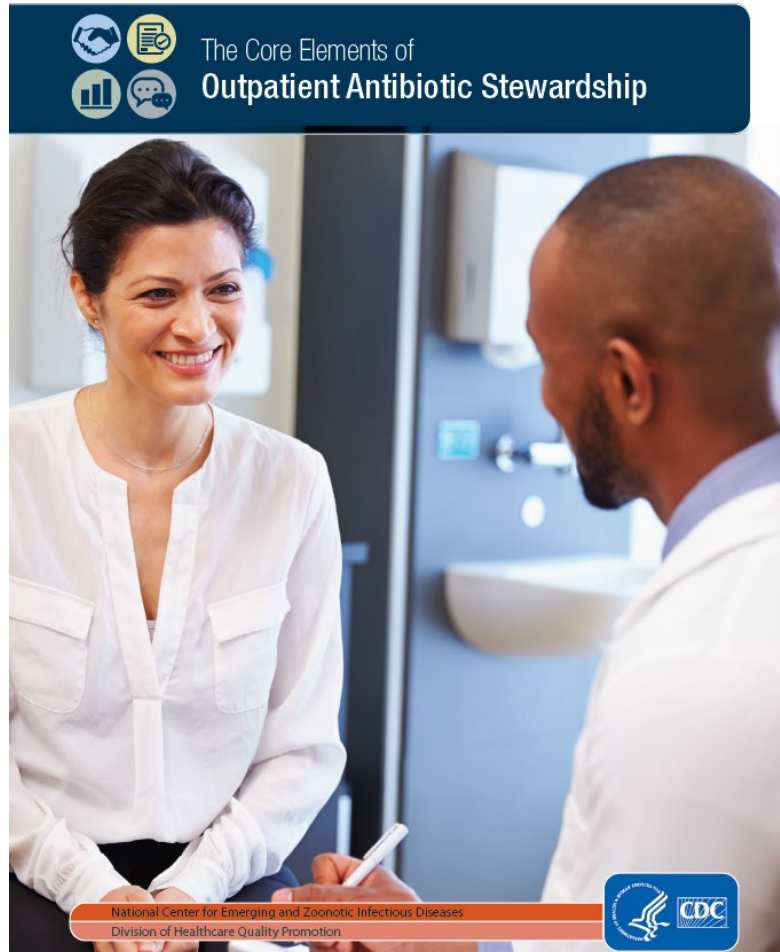
Curran J, Lo J, Leung V, Brown K, Schwartz KL, Daneman N, Garber G, et al. Estimating daily antibiotic harms: an umbrella review with individual study meta-analysis. Clin Micro Infect. 2022;28(4):P479-490. Available from: <https://doi.org/10.1016/j.cmi.2021.10.022>

# Poll

Who is responsible for antimicrobial stewardship in the community?

1. Government (e.g. MOH)
2. Public Health Agencies (e.g. PHAC, PHO)
3. Public Health Units (e.g. TPH)
4. Physician offices
5. 1, 2, 3 and 4
6. Someone else
7. I don't know

# Core Elements of Outpatient Antibiotic Stewardship



## Core Elements of Outpatient Antibiotic Stewardship

The *Core Elements of Outpatient Antibiotic Stewardship* follow and are summarized in a clinician checklist (Figure 1) and a facility checklist (Figure 2):



### **Commitment**

Demonstrate dedication to and accountability for optimizing antibiotic prescribing and patient safety.



### **Action for policy and practice**

Implement at least one policy or practice to improve antibiotic prescribing, assess whether it is working, and modify as needed.



### **Tracking and reporting**

Monitor antibiotic prescribing practices and offer regular feedback to clinicians, or have clinicians assess their own antibiotic prescribing practices themselves.



### **Education and expertise**

Provide educational resources to clinicians and patients on antibiotic prescribing, and ensure access to needed expertise on optimizing antibiotic prescribing.

Sanchez GV, Fleming-Dutra KE, Roberts RM, Hicks LA. Core elements of outpatient antibiotic stewardship. MMWR Recomm Rep. 2016;65(RR-6):1-12. Available from: [https://www.cdc.gov/antibiotic-use/community/pdfs/16\\_268900-A\\_CoreElementsOutpatient\\_508.pdf](https://www.cdc.gov/antibiotic-use/community/pdfs/16_268900-A_CoreElementsOutpatient_508.pdf)

# Factors Influencing Antibiotic Over Prescribing by Primary Care Physicians



## External

Organizational pressures  
Time constraints  
Inconsistent care  
Lack of data



## Prescriber

Experience  
Training  
Habit  
Anxiety/Fear  
Diagnostic uncertainty



## Patient

Perceived expectations  
Language/communication barriers  
Lack of understanding  
Socioeconomic status

Rose J, Crosbie M, Stewart A. A qualitative literature review exploring the drivers influencing antibiotic over-prescribing by GPs in primary care and recommendations to reduce unnecessary prescribing. *Perspect Public Health*. 2021;141(1):19-27. Available from: <https://doi.org/10.1177/1757913919879183>

# Audit and Feedback

Audit and Feedback = Measuring an individuals professional practice compared to standards or targets.



## Audit and feedback: effects on professional practice and healthcare outcomes (Review)

Ivers N, Jamtvedt G, Flottorp S, Young JM, Odgaard-Jensen J, French SD, O'Brien MA, Johansen M, Grimshaw J, Oxman AD

Ivers N, Jamtvedt G, Flottorp S, Young JM, Odgaard-Jensen J, French SD, et al. Audit and feedback: effects on professional practice and healthcare outcomes. Cochrane Database Syst Rev. 2012;(6):CD000259. Available from: <https://doi.org/10.1002/14651858.CD000259.pub3>



# Mailed Antibiotic Feedback Trial - 2018

Public Health Ontario | Santé publique Ontario | SGFP  
Tools and resources from: Choosing Wisely Ontario

November 23, 2018

Dr. Jane Smith  
123 Family Doctor Ave.  
Toronto, ON  
M1N 2O3

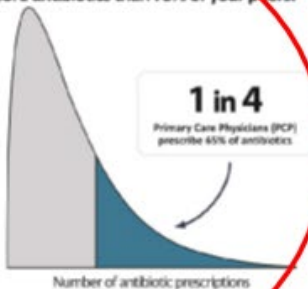
Dear Dr. Smith

Every day, family doctors like you are doing everything you can to help your patients become and stay healthy. Choosing when and how you prescribe antibiotics is a crucial decision-making step, especially during flu season. That's why we're writing to you personally, to support you in prescribing antibiotics appropriately for your patients.

Across care settings, research has shown that practice habits and expectations around antibiotic prescribing are leading causes of over-prescription. Knowing where each of us are on the spectrum of prescribing habits provides a chance to reflect and consider changes.

**How you prescribe antibiotics compared to your peers**

You are receiving this letter because you prescribe more antibiotics than 75% of your peers.



As context, it might be useful for you to be aware that **you're one of the 25% of primary care physicians who prescribe 65% of antibiotics**. Reviewing the reasons why that may be happening, and considering how unnecessary prescriptions can be avoided are important ways to improve the health of your patients. Enclosed, you'll find tools and information to help reduce antibiotics safely.

Aside from the immediate risks of adverse reactions, research shows us that antibiotics are overprescribed for many respiratory infections, and this is contributing to growing antibiotic resistance in many of our communities. We're putting patients and families at risk when we over-prescribe antibiotics. Each time you're faced with the choice, you'll now have options that make our communities' future safer, so we have antibiotics that still work when we really need them.

Public Health Ontario | Santé publique Ontario | SGFP  
Tools and resources from: Choosing Wisely Ontario

With your own eyes, you've seen how medical treatments have come a long way in recent decades. New and growing bodies of evidence give us more assurance that we're doing the right thing when we choose to avoid or delay initiating antibiotics. **Enclosed you'll find a quick reference guide from Choosing Wisely Canada with tools and information to help you decide if you need to initiate antibiotics in clinical settings.** This gives you options to help safely reduce the medication and side effect burden for your patients.

By taking on the challenges to improve their care for patients, family physicians have shown incredible adaptive skills and abilities. We see the evidence in the greater depth and breadth of care you provide every day. Your commitment to assess and improve the quality of care your patients receive can be seen in your daily efforts, and there are resources to support you to achieve that goal.

**How can you receive a confidential practice report from Health Quality Ontario to support you in caring for your patients?**

As of right now, 3000+ of your peers have signed up to receive MyPractice Primary Care reports. If you're a non-salaried family physician, visit this website to sign up and see what indicators are currently available for your practice.  
Use this link or scan the barcode with your smart phone  
[www.hqontario.ca/pc-sign-up](http://www.hqontario.ca/pc-sign-up)



Thanks for all you do to keep improving the care you provide for your patients! Each step you take in our shared fight against antimicrobial resistance helps to improve outcomes for our patients and communities.

Sincerely,



Dr. Gary Garber MD FRCP  
Chief, Infection Prevention and Control  
Public Health Ontario



Dr. Asad Razzaque, MD CCFP  
Family Physician  
Chair, OMA Section on General and Family Practice

The data for this letter is derived from IQVIA Xponent™. If you have questions about this letter or wish to opt-out of future letters please email the Public Health Ontario antimicrobial stewardship team: [asp@oahop.ca](mailto:asp@oahop.ca)

Page 2 of 3

Schwartz KL, Ivers N, Langford BJ, Tajaard M, Neish D, Brown KA, et al. Effect of antibiotic-prescribing feedback to high-volume primary care physicians on number of antibiotic prescriptions: a randomized clinical trial. JAMA Intern Med. 2021;181(9):1165-73. Available from: <https://doi.org/10.1001/jamainternmed.2021.2790>

# Mailed Antibiotic Feedback Trial - 2018

## How can you optimize antibiotic prescribing for acute uncomplicated respiratory infections?

Here's some helpful tips endorsed by Choosing Wisely Canada. For more information and resources, visit: [choosingwiselycanada.org/antibiotics](https://choosingwiselycanada.org/antibiotics)

Syndrome	Criteria for antibiotics in Canadian primary care settings
<b>Otitis media in vaccinated children &gt;6 months</b>	Perforated tympanic membrane with purulent discharge or a bulging tympanic membrane with either: <ul style="list-style-type: none"> <li>fever <math>\geq 39^{\circ}\text{C}</math> OR</li> <li>moderately or severely ill OR</li> <li>symptoms lasting &gt; 48 hours</li> </ul>
<b>Pharyngitis</b>	Centor score is $\geq 2$ AND throat swab culture (or rapid antigen test if available) confirms presence of Group A Streptococcus. Don't perform throat swabs at all for patients with Centor score $\leq 1$ , OR if there are symptoms of a viral infection such as rhinorrhea, oral ulcers or hoarseness.
<b>Sinusitis</b>	Patient has at least 2 of the below PODS symptoms, one of those being O or D AND <ul style="list-style-type: none"> <li>Symptoms lasting greater than 7-10 days OR</li> <li>The symptoms are severe OR</li> <li>There is no response after a 72 hour trial with nasal corticosteroids.</li> </ul> <p>P: Facial Pain/pressure/fullness; O: Nasal Obstruction; D: Purulent/discholorated nasal or postnasal Discharge; S: Hyposmia/anosmia (Smell)</p>
<b>Pneumonia</b>	Objective evidence on a chest x-ray if available.
<b>Upper respiratory infection (Common cold)</b>	Not indicated unless there is clear evidence of secondary bacterial infection (see the recommendations for otitis media, pharyngitis, sinusitis, pneumonia).
<b>Bronchitis/asthma</b>	Not indicated
<b>Acute exacerbation of Chronic Obstructive Pulmonary Disease</b>	Increase in sputum purulence with either increase in sputum volume and/or increased dyspnea.

## How can you optimize antibiotic prescribing durations?

Antibiotics are often prescribed for too long. As you may know, unnecessarily prolonged courses of antibiotics lead to antibiotic related side effects (e.g., diarrhea, allergic reactions) and resistance. The majority of bacterial infections can be treated with 7 days of antibiotics or less, however more than one third of antibiotic prescriptions by primary care physicians in Ontario are for more than 7 days.

These are the recommended antibiotic durations for treating uncomplicated bacterial infections based on most current evidence for the majority of patients:

Syndrome	Recommended duration
<b>Acute sinusitis</b>	5 days
<b>Pneumonia</b>	5 days
<b>Cellulitis</b>	5-7 days
<b>Otitis Media</b>	5 days (10 days in children <2 years)
<b>Cystitis</b>	3-5 days
<b>Pyelonephritis</b>	7 days
<b>Acute exacerbation of Chronic Obstructive Pulmonary Disease</b>	5 days

## Feedback Letter Impact

↓ 147,000 antibiotic prescriptions

↓ 84,000 prolonged duration prescriptions

↓ \$2,700,000 in drug costs

# MyPractice

## Primary Care

A tailored report for quality care

Version Release: March 2023  
PRIVATE AND CONFIDENTIAL

Dr. Sample Report

Reporting Period: March 31, 2022

Release: March 2023

Group program type: FHG

Group ID: ABCD

Physician LHN: Toronto Central

Rurality Index of Ontario Score: 2 - Major Urban (0 to 9)



### MyPractice: Primary Care Report

#### Antibiotic Section | Antibiotic Initiation

Data as of: March 31, 2022

##### What was my antibiotic initiation rate for patients aged 66 and older?

- As of March 31, 2022, my antibiotic initiation rate was 68.9 per 1,000 encounters. My group and LHN rates are 71.5 and 59.7, respectively.
- My antibiotic initiation rate is **lower** than the provincial rate of 69.8.



† Data suppressed where counts are between 1 and 5; additional suppression may be applied where counts are greater than 5 to prevent re-identification of suppressed values. N/A: Data not available. †† Please interpret with caution, denominator < 20. For more details, refer to the Methods section on page 25.

Number of antibiotic treatment episodes prescribed by me within the last 6 months

39

##### Did you know?



Most antibiotics in the community are prescribed by primary care physicians and 25 to 50 percent are likely unnecessary. (1-3) Primary Care physicians are key partners for antimicrobial stewardship.

Consider the benefit of using a viral prescription pad to encourage no antibiotics when appropriate.



# Can We Improve Audit and Feedback?

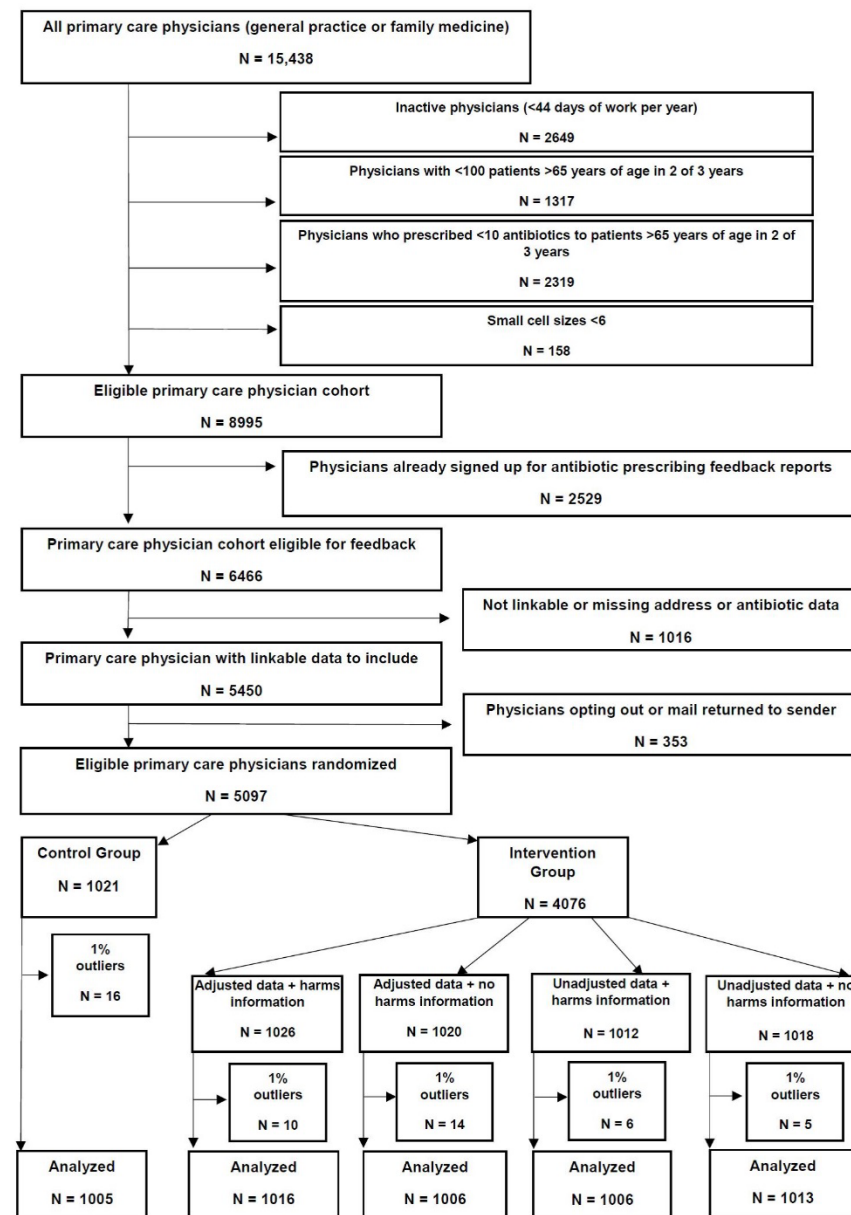
Response to feedback

“my patients are different”

Imbalance of risk

“I prescribe antibiotics just to be safe”

# Mailed Audit and Feedback Letter Trial #2



Schwartz KL, Shuldiner J, Langford BJ, et al. Mailed antibiotic prescribing feedback to primary care physicians for patients 65 years of age and older: A pragmatic factorial randomized controlled trial. *BMJ*. Forthcoming.



# Mailed Audit and Feedback Letter Trial #2

## Adjusted and Harms - high prescribers

Attention Dr. Jon Smith

Public Health Ontario, Choosing Wisely Canada, and the Ontario College of Family Physicians are partnering to help you optimize your antibiotic prescribing for family physicians across Ontario their confidential data with evidence-based recommendations on antibiotic prescribing.

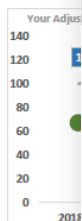
### Your personal antibiotic prescribing data

From March 2020-February 2021, 80% of your peers with patient and practice characteristics very similar to yours\* prescribed fewer antibiotics than you did.

Around 25-50% of antibiotics prescribed by the average Ontario family physician are unnecessary<sup>1,2</sup>. One quarter of your peers with patient and practice characteristics similar to yours\* are prescribing **10** or fewer antibiotics per 1000 visits and this may be an achievable target for you. We understand that there are many factors that influence prescribing; however, the data suggest an opportunity for you to change your prescribing.

\*We took into account patient volume, patient age, sex, socioeconomic status, and your practice setting, to ensure the comparison is fair. See page 6 for details.

We recognize in the era of COVID-19, primary care clinics adopted virtual care and changed how to manage respiratory tract infections including when to test, when to see a patient in-person. There are challenges such as diagnostic uncertainty and time constraints. The goal is not to eliminate antibiotic prescribing, but to reduce unnecessary prescribing.



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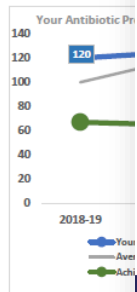
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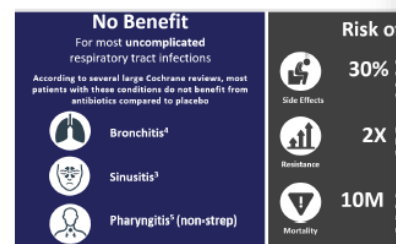
We recognize in the era of COVID-19, primary care clinics adopted virtual care and changed how to manage respiratory tract infections including when to test, when to see a patient in-person. Also, there are challenges such as diagnostic uncertainty and time constraints. The goal is not to eliminate antibiotic prescribing, but to reduce unnecessary prescribing.



### Antibiotics cause patient harms

Patients may be more willing to forego antibiotics when they hear that 30% of patients experience side effects.<sup>3</sup>

Think twice before prescribing antibiotics for respiratory tract infections



Already, about 26% of bacterial infections in Canadians are resistant to first-line antibiotics. By the year 2050, this rate is expected to be 40%.<sup>6</sup>

- An estimated 25% of primary care antibiotic prescriptions in Ontario are unnecessary.
- Antibiotic prescriptions that are unnecessary are not associated with better patient outcomes.
- The COVID-19 pandemic has led to more virtual care, but should not lead to unnecessary antibiotic prescribing.

### Collect MAINPRO+ credits

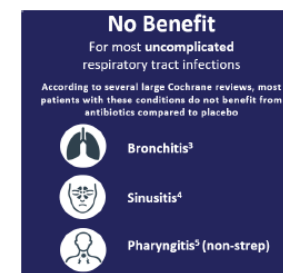
This letter may be used to complete a Linking Learning. Simply login to the Mainpro portal ([portal.cfpc.ca](http://portal.cfpc.ca)), select "Assessment," "Certified" and "Linking learning to assessment" and complete the form.

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### Think twice before prescribing antibiotics for respiratory tract infections

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# Mailed Audit and Feedback Letter Trial #2

Public Health Ontario

Santé publique Ontario

Ontario College of Family Physicians

Choosing Wisely Ontario

## Shorter is better

If you must prescribe, keep in mind that most community-acquired infections should be treated for ≤ 7 days. Long durations of treatment in primary practice may be necessary for complicated infections, such as osteomyelitis, endocarditis or deep undrained abscesses.

34%

of your antibiotic prescriptions were for >7 days duration.

Syndrome	Evidence-based-recommended duration*
Acute sinusitis	5 days
Pneumonia	5 days
Cellulitis	5 days
Otitis Media	5 days (10 days in children <2 years)
Cystitis	3-5 days (depending on drug)
Acute exacerbation of COPD	5 days

\*References: see page 7. Reassessment is important to ensure patients are following the expected course. These recommended durations assume clinical improvement at this time point.

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Public Health Ontario

Santé publique Ontario

Ontario College of Family Physicians

Choosing Wisely Ontario

## Communication tips

Most patients do not expect antibiotics – they want to feel better. Here are some ways to talk to those patients who are asking for antibiotics.<sup>9</sup>

### If your patient says...

I always get antibiotics for my bronchitis... it worked last time

### Evidence-based communication tips<sup>10</sup>

**State your examination findings:** I can see you are not feeling well, *Virtual Visit*: however, based on what you have told me / *In-person visit*: but my examination of your throat, ears and chest was normal.

**State your diagnosis:** I understand this may feel similar to bronchitis you may have experienced before, but it is more likely that your chest cold right now is caused by a virus and not bacteria.

**Provide recommendations:** The latest research tells us that antibiotics will not help you get better faster and could cause side-effects. The best way to treat a chest cold is with plenty of rest and fluids. You can also try honey to relieve coughing or lozenges for throat pain. You can ease pain and reduce fever with Acetaminophen or Ibuprofen.

**Create a follow-up plan:** A chest cold typically last 1-3 weeks. If your illness takes longer or if you are worsening, we should arrange a follow-up visit.

<sup>9</sup>Communicating these key messages in this order, including negative (e.g., you do not need antibiotics) and positive (e.g., honey to relieve cough) recommendations has been demonstrated to reduce unnecessary antibiotic use, improve patient satisfaction, and reduce clinic visit time<sup>10</sup>

Scan here to learn more.

Choosing Wisely Ontario

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Choosing Wisely Ontario

## Viral prescription pads

Enclosed is a viral prescription pad. You can also easily integrate it into your EMR in several languages: <http://bit.ly/abx-prescriptions>

There are a number of ways to provide a patient with a viral prescription virtually:

- Verbally review the viral prescription with your patient.
- Fill it in and email it directly to your patient (if it is in your EMR).
- Scan/take a photo of it and email it to your patient

Scan here to learn more.

Choosing Wisely Ontario

The pad, e-forms and accompanying instructions were co-developed by OntarioMD, Choosing Wisely Canada, Rx Files and the CFPC.

Are you interested in receiving feedback electronically? You may be eligible for Ontario Health (Quality) MyPractice reports. They are confidential documents that give family physicians an informative perspective of their individual practice. To learn more, visit their website at [www.hqontario.ca/qc-sign-up](http://www.hqontario.ca/qc-sign-up).

You can find Choosing Wisely materials that can help with antibiotic prescribing at <http://bit.ly/abx-pc>.

For questions about this report or to opt out of future reports, you may contact us at [asp@oahpp.ca](mailto:asp@oahpp.ca).

Sincerely,

Dr. Kieran Moore MD FRCPC  
Ontario Chief Medical Officer of Health

Dr. Jennifer Young MD CFPC  
Past president Ontario College of Family Physicians

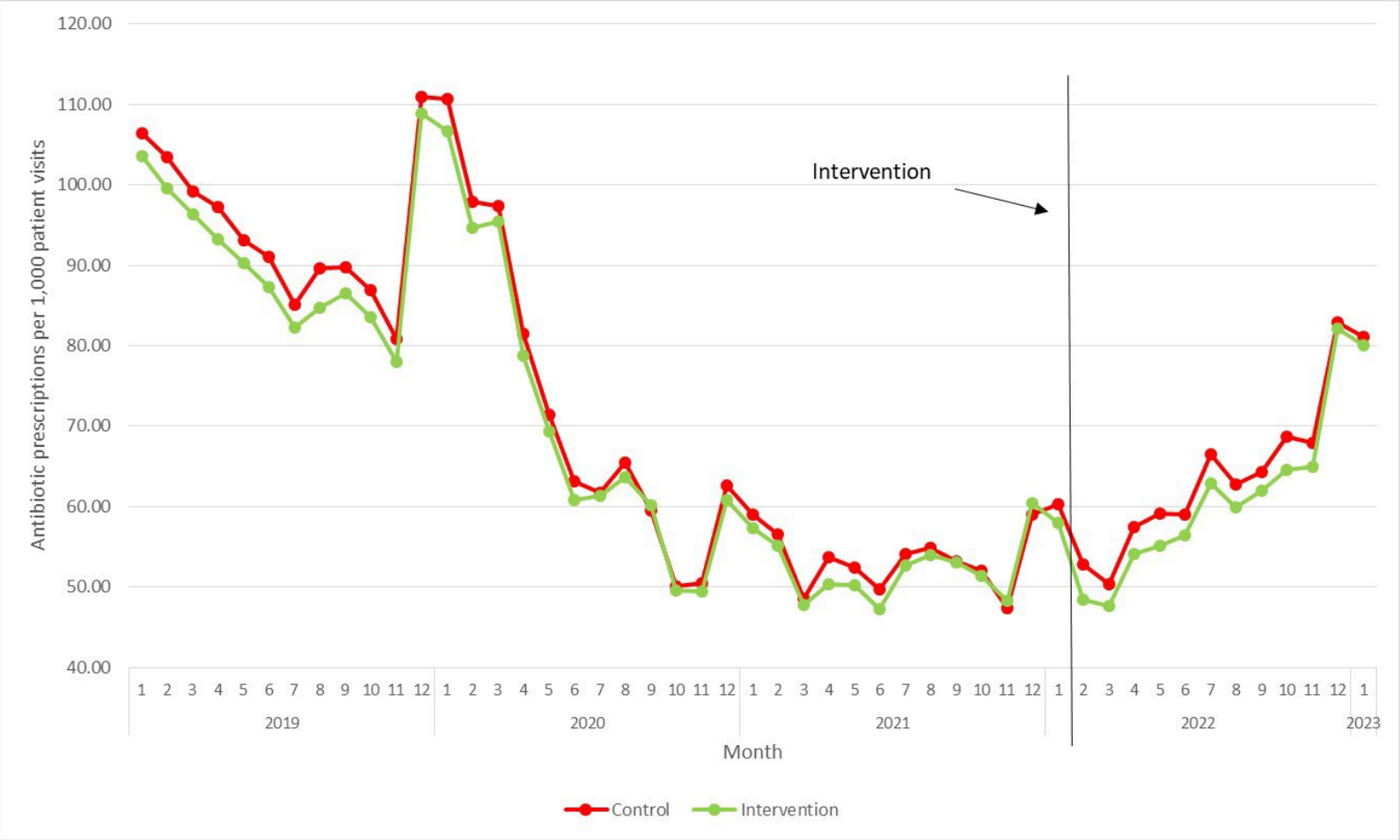
Dr. Wendy Levinson MD  
Chair Choosing Wisely Canada

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Confidential

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# Results



# Comparison of Prescribing Outcomes at 6-months

Outcome	Pre-intervention, mean (SD)		6-months post intervention, mean (SD)		Relative Rate* RR (95% CI)
	Control	Intervention	Control	Intervention	
Primary analysis: Mailed letter compared to no letter					
Antibiotic prescribing rate/1000 visits	55.2 (35.2)	54.1 (33.1)	59.4 (42.0)	56.0 (39.2)	0.948 (0.937, 0.959)
Antibiotic prescribing rate for viral illnesses /1000 visits	5.5 (5.8)	5.4 (5.9)	8.6 (9.9)	7.5 (9.2)	0.888 (0.861, 0.916)
Long duration antibiotic prescribing rate/1000 visits	15.7 (14.4)	15.2 (14.3)	16.5 (16.1)	13.7 (15.5)	0.848 (0.829, 0.867)
Broad spectrum antibiotic prescribing rate/1000 visits	25.1 (19.5)	24.3 (17.7)	28.4 (25.1)	26.0 (21.7)	0.936 (0.920, 0.951)

## Case-mix adjusted feedback compared to standard feedback

	Standard feedback	Case-mix adjusted feedback	Standard feedback	Case-mix adjusted feedback	
Antibiotic prescribing rate/1000 visits	54.4 (33.1)	53.9 (33.1)	56.0 (36.9)	55.9 (41.3)	<b>1.014 (1.003, 1.025)</b>
Antibiotic prescribing rate for viral illnesses /1000 visits	5.3 (5.7)	5.4 (6.1)	7.4 (9.0)	7.6 (9.5)	1.012 (0.982, 1.042)
Long duration antibiotic prescribing rate/1000 visits	14.9 (13.3)	15.5 (15.3)	13.2 (14.3)	14.1 (16.3)	<b>1.033 (1.011, 1.056)</b>
Broad spectrum antibiotic prescribing rate/1000 visits	24.3 (17.5)	24.2 (17.9)	25.9 (20.4)	26.2 (23.0)	<b>1.024 (1.008, 1.040)</b>

## Harms messaging compared to no harms messaging

	No harms messaging	Harms messaging	No harms messaging	Harms messaging	
Antibiotic prescribing rate/1000 visits	53.6 (32.4)	54.7 (33.8)	55.7 (39.1)	56.3 (39.2)	0.996 (0.985, 1.007)
Antibiotic prescribing rate for viral illnesses /1000 visits	5.4 (5.7)	5.4 (6.1)	7.6 (8.9)	7.4 (9.6)	0.990 (0.961, 1.019)
Long duration antibiotic prescribing rate/1000 visits	15.1 (14.0)	15.4 (14.7)	13.6 (15.0)	13.7 (15.8)	0.996 (0.975, 1.018)
Broad spectrum antibiotic prescribing rate/1000 visits	24.1 (17.7)	24.4 (17.8)	25.8 (21.7)	26.2 (21.8)	1.010 (0.994, 1.026)



Outcome	Baseline		6-months			Adjusted RR (95% CI)*
	Control mean (sd)	Intervention mean (sd)	Control mean (sd)	Intervention mean (sd)		
Years in practice						
25+	51.8 (34.7)	50.8 (32.3)	55.1 (40.6)	52.7 (37.5)		0.964 (0.949, 0.979)
11-24	57.4 (34.4)	57.6 (34.2)	63.2 (40.7)	59.0 (41.7)		0.921 (0.901, 0.941)
<11yrs	68.1 (36.3)	61.5 (31.7)	73.5 (47.9)	63.8 (38.7)		0.940 (0.912, 0.969)
Sex						
F	52.5 (30.2)	54.4 (32.9)	56.8 (36.8)	56.0 (39.6)		0.960 (0.941, 0.980)
M	56.5 (37.4)	54.0 (33.1)	60.7 (44.3)	55.9 (38.9)		0.943 (0.929, 0.956)
Neighbourhood income quintile of physician practice						
1-Low	53.2 (37.5)	53.4 (34.2)	57.0 (43.5)	55.1 (41.2)		0.960 (0.940, 0.980)
2-	56.0 (35.3)	54.0 (30.9)	60.4 (40.1)	55.6 (36.8)		0.944 (0.922, 0.966)
3-	55.2 (32.0)	52.6 (34.6)	59.9 (38.5)	53.9 (38.2)		0.949 (0.923, 0.975)
4-	51.2 (30.5)	54.8 (31.4)	57.9 (41.2)	57.5 (37.0)		0.914 (0.888, 0.942)
5-High	66.3 (38.0)	57.6 (33.9)	66.8 (47.9)	59.5 (41.9)		0.972 (0.939, 1.007)
Visit volume						
2-High	47.6 (31.4)	45.5 (27.9)	51.7 (36.4)	47.7 (30.6)		0.938 (0.923, 0.953)
1-Medium	61.8 (35.2)	64.7 (34.3)	69.3 (40.5)	66.3 (38.5)		0.958 (0.937, 0.979)
0-Low	78.0 (39.7)	74.0 (38.2)	82.7 (59.6)	78.5 (63.2)		0.970 (0.942, 1.000)
Continuity score						
2-High	48.7 (30.1)	49.7 (29.3)	54.4 (38.5)	51.2 (32.5)		0.931 (0.913, 0.949)
1-Medium	55.4 (35.9)	52.4 (30.0)	57.3 (38.9)	54.1 (33.2)		0.974 (0.956, 0.993)
0-Low	64.6 (39.1)	63.2 (39.9)	72.3 (50.0)	66.8 (53.3)		0.937 (0.916, 0.958)
Percent of 65+ patient population over age 85						
2-High	54.0 (35.9)	54.0 (32.4)	56.0 (41.2)	56.1 (38.4)		0.983 (0.964, 1.002)
1-Medium	55.2 (35.0)	53.4 (31.9)	61.2 (42.3)	55.3 (39.3)		0.921 (0.902, 0.939)
0-Low	56.9 (34.5)	55.4 (35.2)	62.1 (42.5)	56.6 (39.8)		0.937 (0.917, 0.957)
Rural practice						
Y	78.6 (41.4)	75.0 (34.0)	84.7 (51.0)	78.1 (43.2)		0.947 (0.935, 0.958)
N	53.5 (34.2)	52.7 (32.5)	57.8 (40.8)	54.4 (38.3)		0.962 (0.925, 1.000)
* Baseline abx prescribing rate						
2-High	105.5 (32.0)	100.8 (26.0)	112.7 (46.1)	100.4 (44.9)		0.931 (0.915, 0.947)
1-Medium	56.4 (8.4)	56.4 (8.5)	61.0 (22.4)	58.9 (21.2)		0.965 (0.945, 0.984)
0-Low	27.0 (9.5)	26.8 (9.9)	30.9 (15.0)	29.6 (15.8)		0.961 (0.938, 0.984)
Baseline abx prescribing rate from virtual visits						
2-High	80.2 (35.0)	77.8 (29.5)	85.4 (43.9)	78.5 (37.7)		0.942 (0.926, 0.958)
1-Medium	46.5 (21.4)	47.4 (23.2)	51.0 (26.5)	49.8 (29.8)		0.961 (0.941, 0.981)
0-Low	38.4 (33.5)	39.2 (33.2)	42.0 (41.4)	41.1 (39.8)		0.942 (0.919, 0.965)

Abbreviations: CI=confidence interval, RR=rate ratio, sd = standard deviation

\*P<sub>interaction</sub>=0.018

0.9 0.95 1  
Intervention Better Control Better

## Fidelity Assessment

- Up to 2 phone calls to 135 randomly selected physicians
- 76 (56.3%) could not be reached
- 41 (30.4%) either did not receive or were unsure if they received the intervention
- Only 18 (13.3%) confirmed receipt



## Limitations

- Implemented post COVID with rising antibiotic use
- Excluded MDs already interested in feedback
  - Generalizable to relatively unengaged group of physicians
- Contamination possible between factors
  - Not powered for factorial trial
- Did not evaluate safety of antibiotic reduction
- Data limited to patients 65+

# Re-analyzing Trial Results in All Age Groups

Cohort/age group	Relative Rate (RR) (95%CI)
<b>ICES 65+</b>	<b>0.948 (0.937-0.959)</b>
<b>IQVIA</b>	
All ages	0.938 (0.935 0.942)
<18 years male	0.976 ( 0.955- 0.997)
<18 year female	0.915 (0.896-0.935)
18-64 year male	0.920 (0.913- 0.928)
18-64 year female	0.959 (0.953- 0.965)
65+ year male	0.962 (0.951-0.973)
65+ year female	0.960 (0.952- 0.969)

Not published – Courtesy of Dr. Kiran Saqib

# Mailed antibiotic prescribing feedback to primary care physicians: a randomized trial

## ✓ SUMMARY

Peer comparison audit and feedback letters reduced antibiotic prescribing with no added benefit to harms messaging or adjustment based on patient population.

## ⚙️ DESIGN

Randomized controlled trial with embedded 2x2 factorial design to assess added benefit of emphasizing antibiotic harms and providing risk-adjusted antibiotic use metrics.

## ANTIBIOTIC PRESCRIBING FEEDBACK LETTER

January 2022  
For Dr. XYZ

- ✓ Data on antibiotic prescriptions/1000 visits
- ✓ Proportion of duration longer than 7 days
- ✓ Population median and lowest quartile target
- ✓ Education, strategies and communication tools
- ✓ Co-signed by provincial leaders



## COMPARISON

5,097 general practice physicians

- n=4041 audit/feedback letter
- n=1056 no letter

## RELATIVE IMPACT ON ANTIBIOTIC USE

- ↓ 5% Overall prescribing
- ↓ 11% Unnecessary prescribing
- ↓ 15% Antibiotic Duration > 7 days
- ↓ 6% Broad spectrum prescribing

*No added benefit was seen for including emphasis on antibiotic harms or patient population risk adjustment*

## Discussion

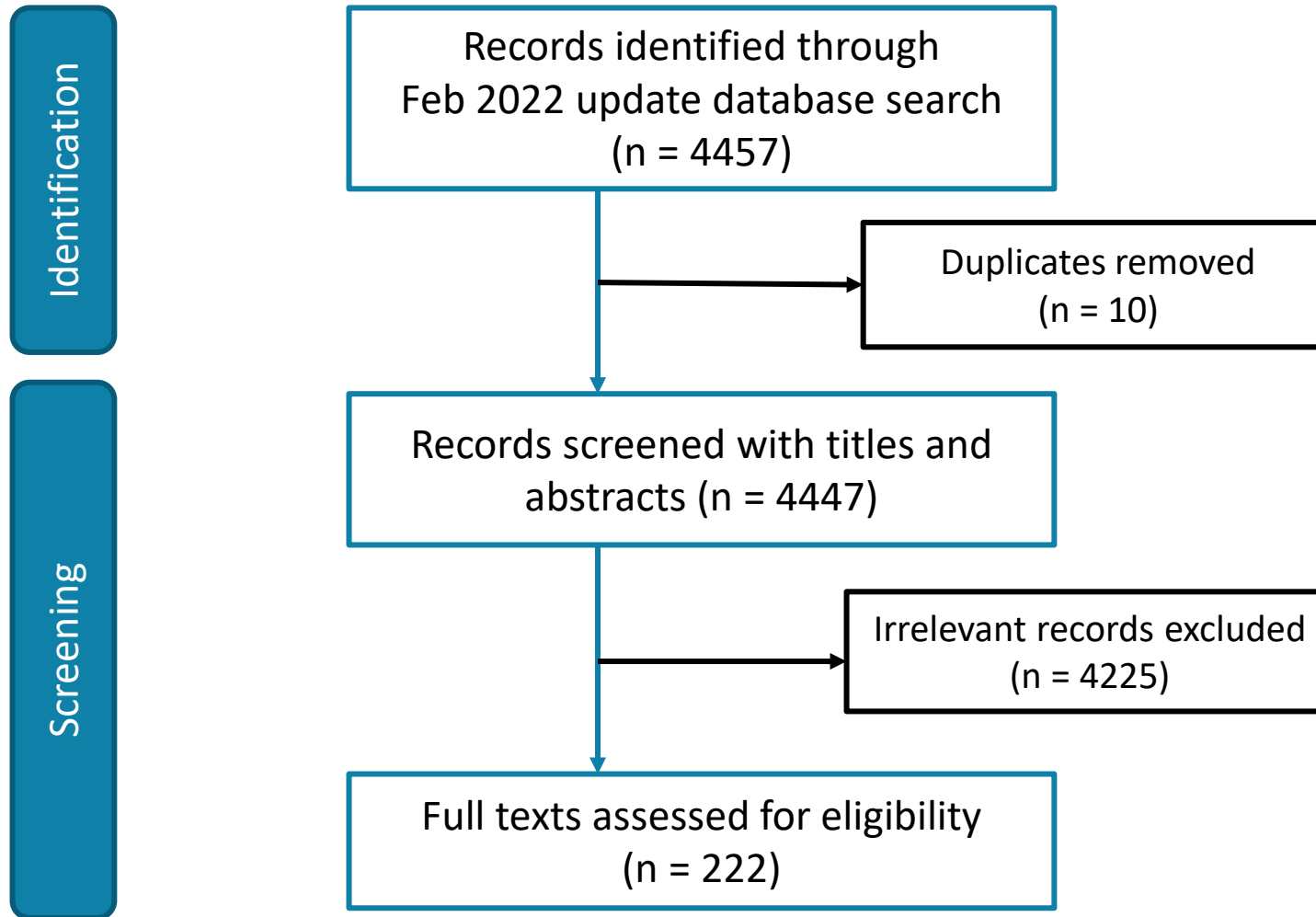
- Significant reduction in prescribing
- Low engagement
- Intervention modifications unsuccessful
  - Adjusted data too complex?
  - Paradoxically reinforce cognitive bias?
  - Harms messaging not new or provocative enough?

# Systematic Review and Meta-analysis



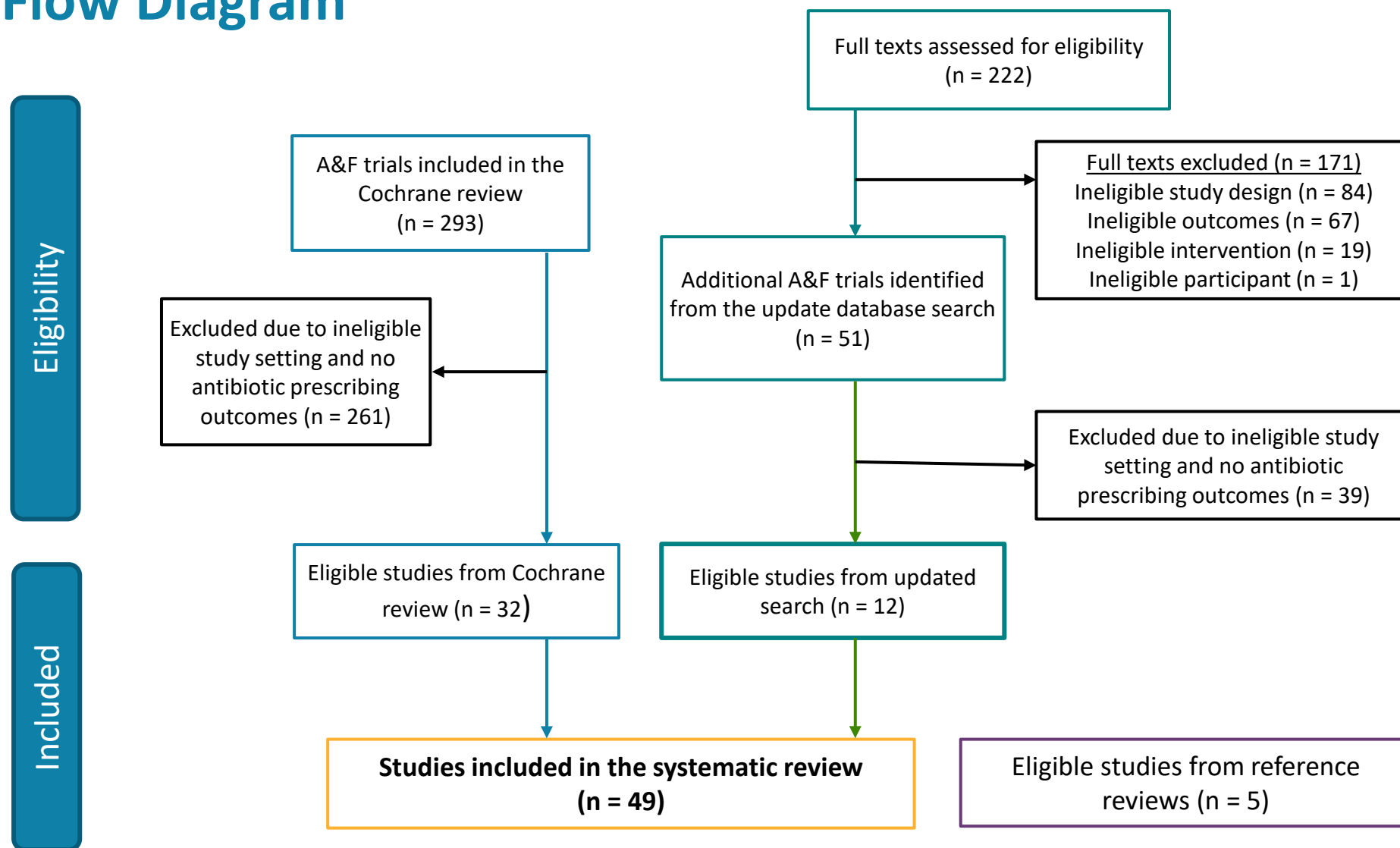


# PRISMA Flow Diagram

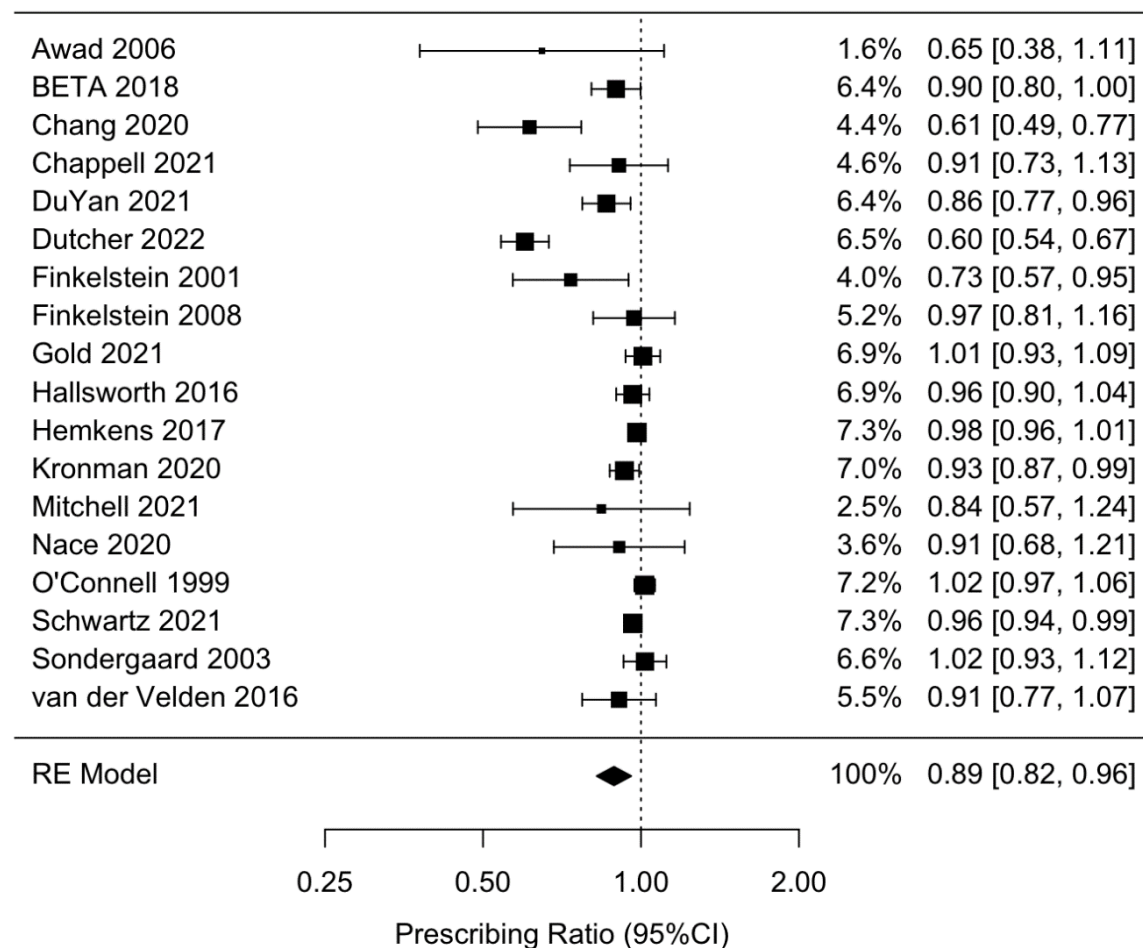




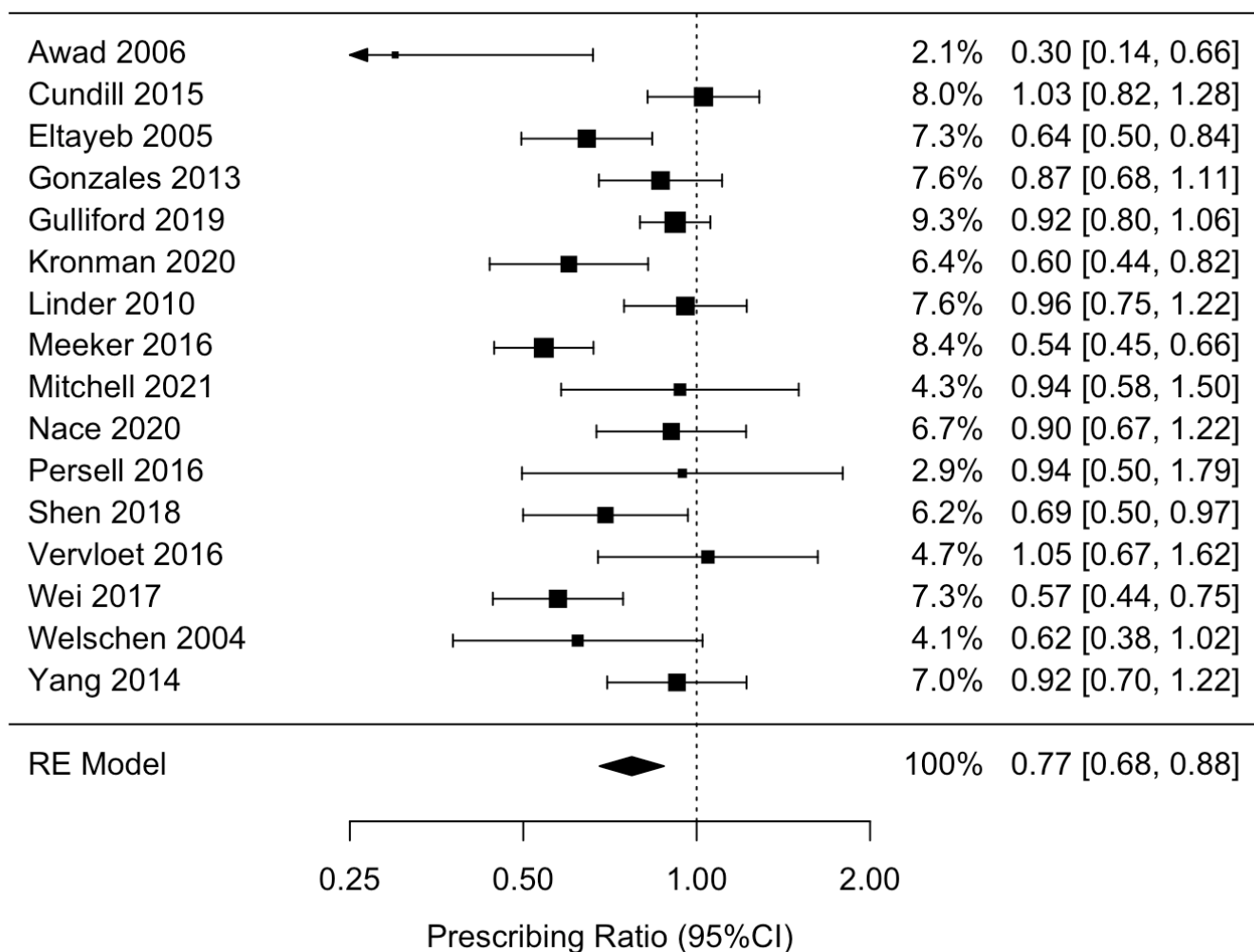
# PRISMA Flow Diagram



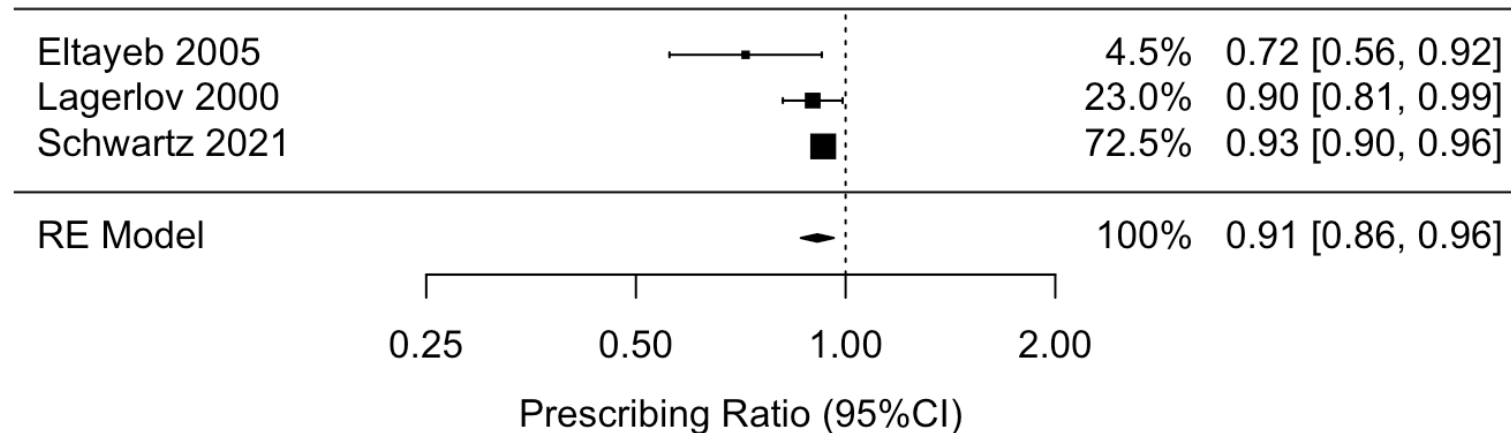
# Results: Total Prescribing Volume (n=18)



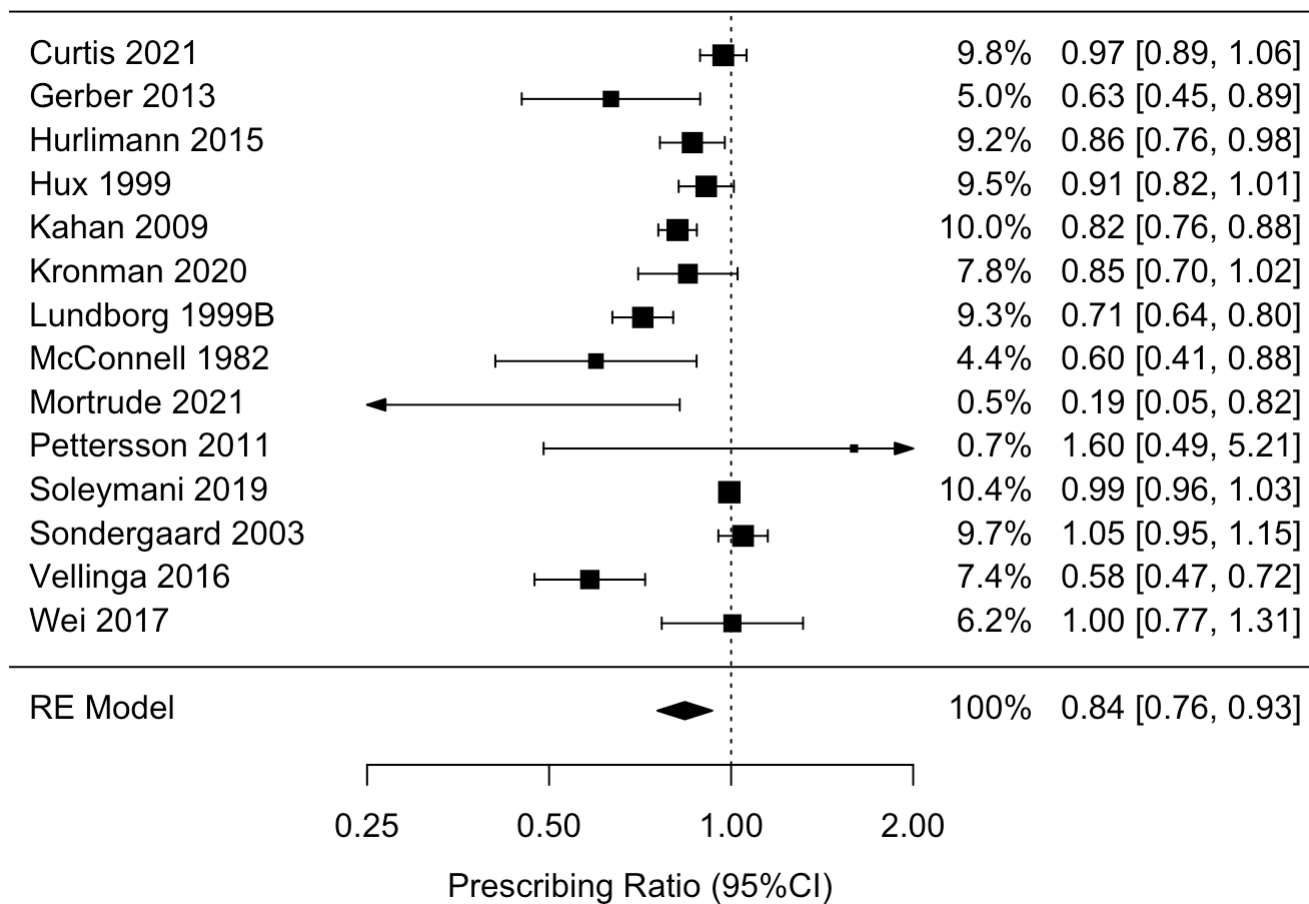
# Results: Inappropriate Initiation (n=16)



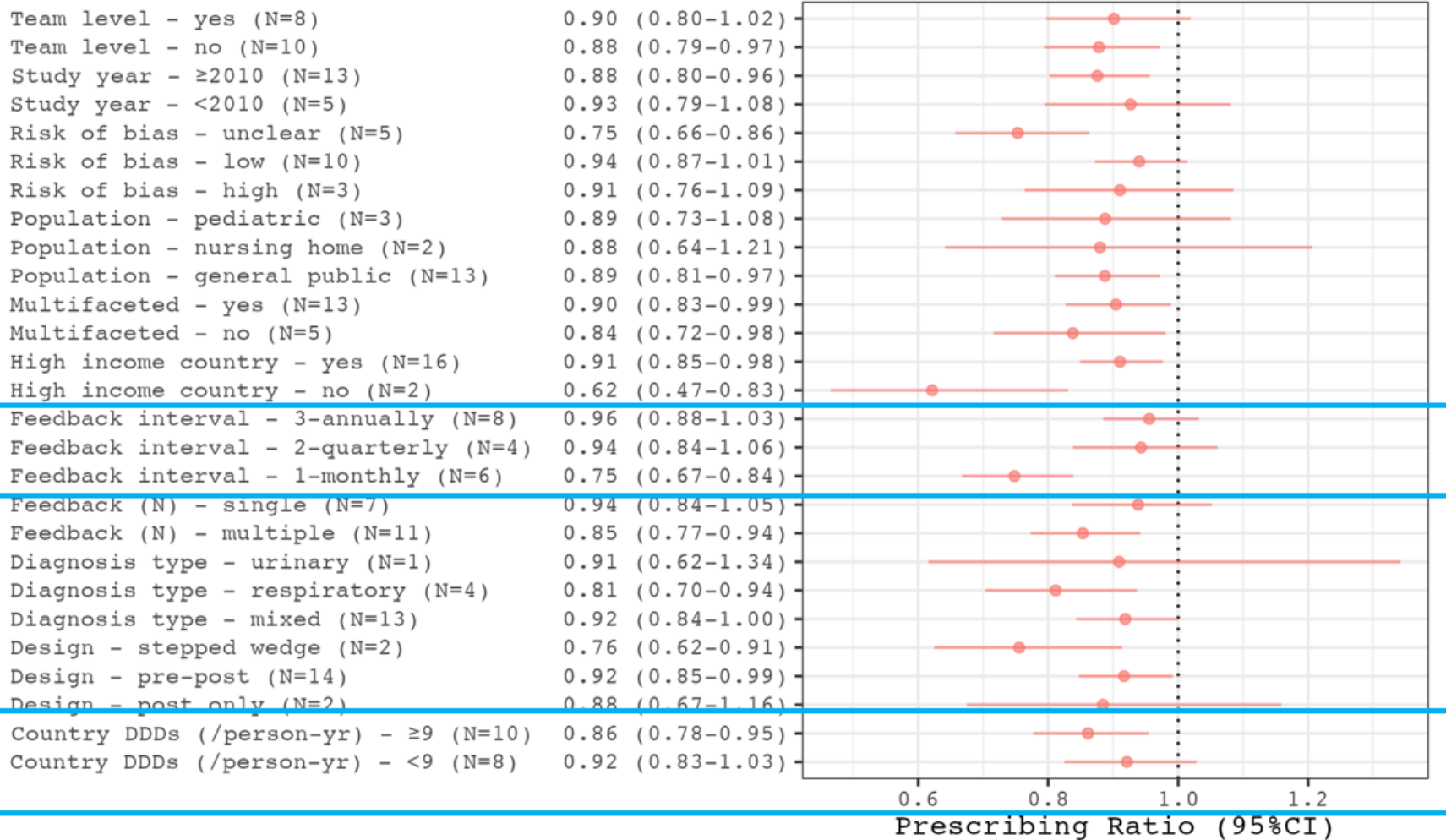
## Results: Prolonged Duration (n=3)



# Results: Broad-spectrum Antibiotic Selection (n=14)



# Results: Stratified Effect Estimates





## Summary of Key Findings

42 studies directly compared A&F vs. no A&F → included in the meta-analyses



- Total volume of antibiotic prescriptions
  - N=18, adjusted RR=0.89, 95%CI 0.82, 0.96



- Inappropriate antibiotic initiation
  - N=16; adjusted RR = 0.77, 95% CI 0.68 to 0.88



- Prolonged antibiotic prescription
  - N=3; adjusted RR = 0.91, 95%CI 0.86 to 0.96



- Broad-spectrum antibiotic selection
  - N=14; adjusted RR = 0.84, 95%CI 0.76 to 0.93

## Conclusion

**Antibiotic prescribing feedback should be  
a routine quality improvement expectation  
for all primary care prescribers**


# Outstanding Questions

- Improving audit and feedback
  - How can we improve engagement?
- Co-interventions
- Integrating into policy

# Co-interventions and Building an Antimicrobial Stewardship Program



# Do Bugs Need Drugs?



[Antimicrobial Stewardship for Prescribers](#)

[Guide to Wise Use of Antibiotics](#)

[Handwashing Resources](#)


[Long Term Care Resources](#)


[Antimicrobial Stewardship in Canada](#)


[About Us](#)

## Guide to Wise Use of Antibiotics

Table of Contents

 Bacteria & Viruses

 Fever

 Colds & Runny Nose

### BACTERIA & VIRUSES

Both viruses and bacteria cause infections, but antibiotics only work against bacteria.

Viral infections

- Include colds, influenza, croup, laryngitis, chest colds (bronchitis), and most sore throats.
- Are usually more contagious than bacterial infections.

A

★

#### TRANSLATIONS

Access the Guide in more than 25 languages.

All Translations

antibiotic wise.ca

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ANTIBIOTICS


ANTIBIOTIC RESISTANCE

TOPICS

RESOURCES

Together we can prevent antibiotic resistance.

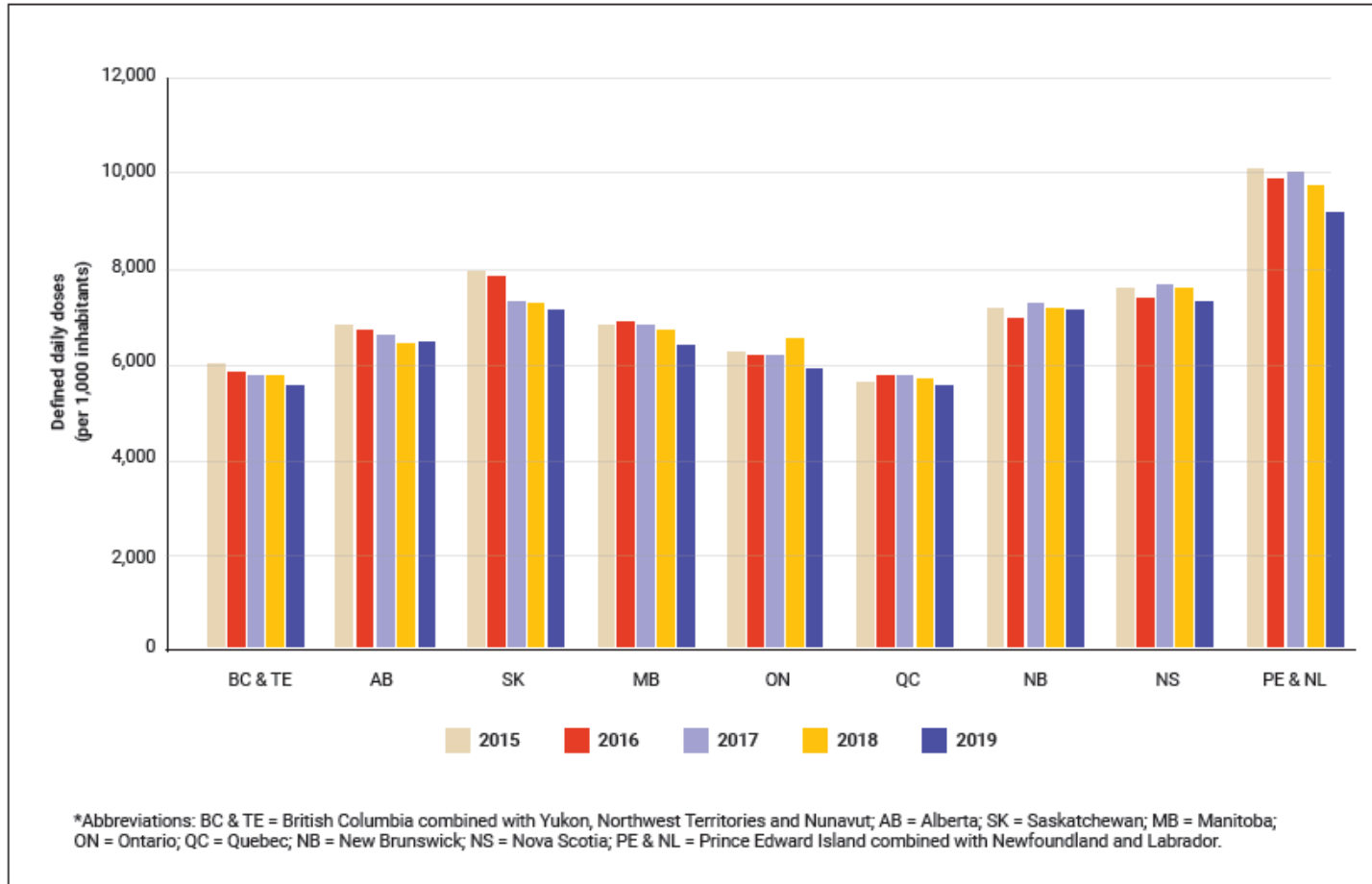
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# BC Has the Lowest Antibiotic Use in Canada



Public Health Agency of Canada. Canadian antimicrobial resistance surveillance system report. Ottawa, ON: Her Majesty the Queen in Right of Canada, as represented by the Minister of Health; 2021. Available from: <https://www.canada.ca/content/dam/phac-aspc/documents/services/publications/drugs-health-products/canadian-antimicrobial-resistance-surveillance-system-report-2021/canadian-antimicrobial-resistance-surveillance-system-report-2021.pdf>



## Systematic review of public-targeted communication interventions to improve antibiotic use

Elizabeth Louise Anne Cross<sup>1\*</sup>, Robert Tolfree<sup>2</sup> and Ruth Kipping<sup>3</sup>

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Received 20 July 2016; returned 15 September 2016; revised 19 October 2016; accepted 7 November 2016

**Background:** Excessive use of antibiotics accelerates the acquisition/spread of antimicrobial resistance. A systematic review was conducted to identify the components of successful communication interventions targeted at the general public to improve antibiotic use.

**Methods:** The databases MEDLINE, EMBASE, CINAHL, Web of Science and Cochrane Library were searched. Search terms were related to the population (public, community), intervention (campaign, mass media) and outcomes (antibiotic, antimicrobial resistance). References were screened for inclusion by one author with a random subset of 10% screened by a second author. No date restrictions were applied and only articles in the English language were considered. Studies had to have a control group or be an interrupted time-series. Outcomes had to measure change in antibiotic-related prescribing/consumption and/or the public's knowledge, attitudes or behaviour. Two reviewers assessed the quality of studies. Narrative synthesis was performed.

**Results:** Fourteen studies were included with an estimated 74–75 million participants. Most studies were conducted in the United States or Europe and targeted both the general public and clinicians. Twelve of the studies measured changes in antibiotic prescribing. There was quite strong ( $P < 0.05$  to  $\geq 0.01$ ) to very strong ( $P < 0.001$ ) evidence that interventions that targeted prescribing for RTIs were associated with decreases in antibiotic prescribing; the majority of these studies reported reductions of greater than –14% with the largest effect size reaching –30%.

**Conclusion:** Multi-faceted communication interventions that target both the general public and clinicians can reduce antibiotic prescribing in high-income countries but the sustainability of reductions in antibiotic prescribing is unclear.

- 14 controlled studies
- Range of 14% to 30% reduction in antibiotic use for respiratory tract infections

Cross ELA, Tolfree R, Kipping R. Systematic review of public-targeted communication interventions to improve antibiotic use. *J Antimicrob Chemother.* 2017;72(4):975-87. Available from: <https://doi.org/10.1093/jac/dkw520>

# CRP to Reduce Antibiotic Prescribing

- 13 trials
- >10,000 participants
  - 23% children
- 12/13 CRP POCT
- 23% relative reduction
  - RR=0.77 (95%CI; 0.69-0.86)
- No difference in time to symptoms recovery or mortality
- Uncertain cost-effectiveness (D'hulster JAC 2023)



Cochrane Database of Systematic Reviews

**Biomarkers as point-of-care tests to guide prescription of antibiotics in people with acute respiratory infections in primary care (Review)**

Smedemark SA, Aabenhus R, Llor C, Fournaise A, Olsen O, Jørgensen KJ

Smedemark SA, Aabenhus R, Llor C, Fournaise A, Olsen O, Jørgensen KJ. Biomarkers as point-of-care tests to guide prescription of antibiotics in people with acute respiratory infections in primary care. Cochrane Database Syst Rev. 2022;10(10):CD010130. Available from: <https://doi.org/10.1002/14651858.CD010130.pub3>

# Impacting Policy and Next Steps



# Pan Canadian Action Plan



Public Health Agency of Canada. Pan-Canadian action plan on antimicrobial resistance. Ottawa, ON: His Majesty the King in Right of Canada, as represented by the Minister of Health; 2023.  
Available from: <https://www.canada.ca/en/public-health/services/publications/drugs-health-products/pan-canadian-action-plan-antimicrobial-resistance.html>

# CANBUILD-AMR



To **support and build capacity** for a coordinated nationwide programme of provincial or territorial-level antibiotic prescribing feedback in primary care.



# JPIAMR - PAAN

Joint Programming Initiative on AntiMicrobial Resistance

## Primary Care Antibiotic Audit and Feedback Network (JPIAMR-PAAN)

About Research Outputs Members Upcoming Events

### JPIAMR-PAAN

An international collaboration on best practices for the delivery of antibiotic prescribing feedback to community clinicians using behavioural science. This collaboration includes 30+ experts from fields of antimicrobial stewardship, primary care, and implementation science (audit and feedback).

### Network Objectives

- 1. To develop best practice resources directed to antimicrobial stewardship programs for the conduct and evaluation of antibiotic audit and feedback (A&F) interventions in primary care.
- 2. To develop research priorities specific to advancing the field of antibiotic A&F

### JPIAMR-PAAN Coordinators

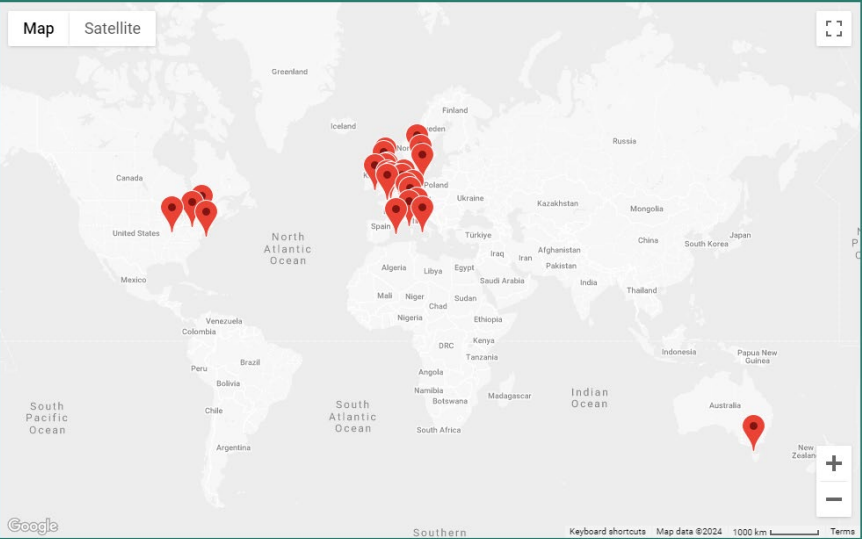
Alice Vu MDU

Dr. Kevin Schwartz  
Antimicrobial Stewardship Lead

Dr. Morten Lindbæk  
Primary Care Lead

Dr. Noah Ivers  
Implementation Science Lead

### Members





RESEARCH

Open Access



# Best practice guidance for antibiotic audit and feedback interventions in primary care: a modified Delphi study from the Joint Programming Initiative on Antimicrobial resistance: Primary Care Antibiotic Audit and Feedback Network (JPIAMR-PAAN)

Kevin L. Schwartz<sup>1,2,3\*</sup>, Alice X. T. Xu<sup>1,2</sup>, Sarah Alderson<sup>4,5</sup>, Lars Bjerrum<sup>6</sup>, Jamie Brehaut<sup>7</sup>, Benjamin C. Brown<sup>8</sup>, Heiner C. Bucher<sup>9</sup>, An De Sutter<sup>10</sup>, Nick Francis<sup>11</sup>, Jeremy Grimshaw<sup>12</sup>, Ronny Gunnarsson<sup>13,14,15</sup>, Sigurd Høye<sup>16</sup>, Noah Ivers<sup>17</sup>, Donna M. Lecky<sup>18</sup>, Morten Lindbæk<sup>16</sup>, Jeffrey A. Linder<sup>19</sup>, Paul Little<sup>20</sup>, Benedikte Olsen Michalsen<sup>16</sup>, Denise O'Connor<sup>21</sup>, Celine Pulcini<sup>22,23</sup>, Pär-Daniel Sundvall<sup>13,14,15</sup>, Pla Touboul Lundgren<sup>24</sup>, Jan Y. Verbakel<sup>25,26</sup> and Theo J. Verheij<sup>27</sup>

## Abstract

**Background** Primary care is a critical partner for antimicrobial stewardship efforts given its high human antibiotic usage. Peer comparison audit and feedback (A&F) is often used to reduce inappropriate antibiotic prescribing. The design and implementation of A&F may impact its effectiveness. There are no best practice guidelines for peer comparison A&F in antibiotic prescribing in primary care.

**Objective** To develop best practice guidelines for peer comparison A&F for antibiotic prescribing in primary care in high income countries by leveraging international expertise via the Joint Programming Initiative on Antimicrobial Resistance—Primary Care Antibiotic Audit and Feedback Network.

**Methods** We used a modified Delphi process to achieve convergence of expert opinions on best practice statements for peer comparison A&F based on existing evidence and theory. Three rounds were performed, each with online surveys and virtual meetings to enable discussion and rating of each best practice statement. A five-point Likert scale was used to rate consensus with a median threshold score of 4 to indicate a consensus statement.

**Results** The final set of guidelines include 13 best practice statements in four categories: general considerations (n=3), selecting feedback recipients (n=1), data and indicator selection (n=4), and feedback delivery (n=5).

## JPIAMR-PAAN 13 best practice recommendations on antibiotic audit and feedback interventions

### General considerations

1. Antibiotic audit and feedback interventions in primary care should be framed as quality improvement projects within a supportive environment
2. Prior to initiating an antibiotic audit and feedback intervention in primary care, consider potential barriers to success such as local data availability, data validity, expected engagement of feedback recipients, perceived patient expectations for antibiotics, and other situational factors
3. Strategies to optimize reach and engagement of an antibiotic audit and feedback intervention in primary care include; utilizing an opt-out approach to delivery of feedback reports, offering of continuing medical education credits, financial incentives, and facilitated peer group discussions

### Selecting feedback recipients

4. All primary care prescribers, regardless of practice type or prescribing volume, should be included in antibiotic prescribing audit and feedback interventions

### Data and indicator selection

5. Feedback indicators for antibiotic prescribing in primary care should target reductions in antibiotic initiations, prolonged antibiotic duration, and/or unnecessary broad-spectrum antibiotics
6. Antibiotic feedback reports in primary care should enable and support behaviour change by providing guidance and educational resources

7. The optimal data source for antibiotic audit and feedback in primary care is credible, valid, routinely collected, and comprehensive for the region; ideally containing prescription, diagnostic, and clinical data
8. Benchmarks or achievable targets for peer comparisons for antibiotic prescribing in primary care should be indicator specific and based on national and/or local performance data of high performing peers

### Feedback delivery

9. Antibiotic audit and feedback in primary care should be displayed such that recipients can understand their performance and desired actions within seconds
10. Antibiotic audit and feedback reports in primary care should be repeated with updated data over time. The optimal frequency is not known but can depend on local factors such as data availability and seasonality of prescribing
11. Antibiotic feedback in primary care should be ideally delivered by multiple strategies including verbal, paper, and/or electronic means
12. Antibiotic feedback should be delivered to primary care prescribers from a respected authority figure or colleague
13. Individual-level antibiotic feedback should be delivered confidentially to primary care prescribers, and the opportunity for peer discussion should be provided and encouraged

Joint Programming Initiative on Antimicrobial Resistance-Primary Care Antibiotic Audit and Feedback Network (JPIAMR-PAAN). About [Internet]. Oslo: University of Oslo; 2023 [cited 2024 Apr 12]. Available from: [www.jpiamr-paan.org](http://www.jpiamr-paan.org)

Schwartz KL, Xu AXT, Alderson S, Bjerrum L, Brehaut J, Brown BC, et al. Best practice guidance for antibiotic audit and feedback interventions in primary care: a modified Delphi study from the Joint Programming Initiative on Antimicrobial resistance: Primary Care Antibiotic Audit and Feedback Network (JPIAMR-PAAN). Antimicrob Resist Infect Control. 2023;12:72. Available from: <https://doi.org/10.1186/s13756-023-01279-z>

# Evidence-To-Policy

- Knowledge mobilization
- Policy briefs
- Opt out approach
- World AMR Awareness Week



# World AMR Awareness Week November 18-24



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## Will you "Go Blue for AMR"?

WAAW global colour campaign



World Health Organization (WHO). Go blue campaign [Internet]. Geneva: WHO; 2024 [cited 2024 Apr 12]. Available from: <https://www.who.int/campaigns/world-antimicrobial-awareness-week/2021/go-blue-campaign>

# Partnerships



## Summary

- AMR is a public health threat causing morbidity, increased mortality, and economic loss for Canadians
- Most antibiotics are prescribed in primary care, and ¼ prescriptions are unnecessary which is contributing to rising AMR
- Prescriber audit and feedback with peer comparison is effective at reducing antibiotic prescribing in primary care and is cost saving
- Antimicrobial stewardship is about improving quality of care, should be multifaceted, and requires diverse stakeholder engagement

# Acknowledgements

Xu A, Shuldiner J, Langford BJ,  
Brown KA, Schultz S, Leung, V,  
Daneman N, Tadrous M, Witteman,  
H, Garber G, Grimshaw JM, Leis JA,  
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