

## FREQUENTLY ASKED QUESTIONS

# IPAC for Health Care Workers Online Course

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## Introduction

This FAQ provides information that answers common questions about the [IPAC for Health Care Workers](#) online course.

## Design and Purpose

### Q1. What is the IPAC for Health Care Workers course?

It is a new interactive, scenario-based online learning course developed by Public Health Ontario (PHO) to strengthen infection prevention and control (IPAC) knowledge and skills among health care workers (HCWs). It replaces the former IPAC Core Competencies course.

The course consists of the following course modules:

- Course Overview
- Module 1: Introduction to IPAC and Routine Practices
- Module 2: Foundational Elements in Routine Practices
- Module 3: Additional Precautions in IPAC

After completing the Course Overview and Modules 1-3, learners select one of the setting-specific modules below that best aligns with their workplace:

- Module 4A: Applying IPAC Principles in Hospital Settings
- Module 4B: Applying IPAC Principles in Long-Term Care Settings
- Module 4C: Applying IPAC Principles in Dental Clinic Settings
- Module 4D: Applying IPAC Principles in Home Care Settings
- Module 4E: Applying IPAC Principles in Primary Care Settings

### Q2. Why is this course replacing the IPAC Core Competencies?

The course was redeveloped based on learner feedback and updated to align with current best practices and recommendations from the Provincial Infectious Diseases Advisory Committee.

### Q3. Was input from health care partners used to inform development of the course?

Yes. Health care partners from hospitals, long-term care, dental clinics, home care, primary care and the IPAC hubs were engaged to gather feedback about their needs and preferences to inform development. Health care partners from each sector also tested the course prior to finalizing the content.

#### **Q4. Who is the course intended for?**

This course can be used as part of an organization’s IPAC training and education program for HCWs in all settings, including hospitals, long-term care, dental clinics, home care, and primary care. HCWs in other settings may benefit from this course as the IPAC principles covered are broadly applicable to any health care setting. The course is also suitable for students enrolled in health care–related academic programs.

## Certificates of Completion

#### **Q5. Is there a certificate of completion?**

Yes. Learners receive a certificate of completion after successfully completing the Course Overview, Modules 1-3, and **one** setting-specific module. Certificates can be downloaded, printed, or shared digitally with an employer if required.

To access your certificate:

1. Select **My Learning** from the left-hand navigation menu.
2. Select **My Portfolio**.
3. Locate the course under **Completed Certificates**.
4. Click the printer icon under the **Print** column to view or download your certificate.

The certificate of completion does not provide Certification in Infection Control (i.e., the CIC®). See the [Certification Board of Infection Control and Epidemiology, Inc.](#)’s website for more information about the CIC®.

#### **Q6. Does the certificate of completion expire?**

No. Certificates do not expire. However, learners are encouraged to retake the course periodically (e.g., annually or when staff are introduced to new procedures or equipment), in line with organizational training policies. When the course is retaken, the completion date on the certificate will be updated in your Completed Certificates list.

#### **Q7. Does completing the course provide Infection Prevention Units (IPUs) for CIC® recertification?**

No. This course does not provide IPUs toward CIC® recertification. It is intended to support basic IPAC education for frontline HCWs rather than IPAC professionals.

## Integration and Adaptation

#### **Q8. Can the course be integrated into my organization’s Learning Management System?**

Yes. Sharable Content Object Reference Model (SCORM) files can be requested by completing PHO’s [Request for Permission to Reproduce/Adapt PHO Materials form](#) and submitting it to [communications@oahpp.ca](mailto:communications@oahpp.ca). Once approved, these files can be uploaded into organizational Learning Management Systems.

#### **Q9. Does PHO provide resources for adapting the IPAC for HCWs online course for in-person learning?**

Yes. [Resources for Trainers](#) are available to support flexible, adaptable, face-to-face training using the same content as the online course.

## Access and Registration Resources

### **Q10. Where can I find more information about accessing and registering for PHO's online courses?**

For information on registration, access, and technical support, please refer to:

- [Public Health Ontario Online Learning FAQ](#)
- [Online Learning How Do I Guide](#)
- [Registering or Re-registering for PHO's Website](#)

## Contact

For additional questions about course content, please email: [IPAC@oahpp.ca](mailto:IPAC@oahpp.ca).

For additional questions about accessing the course, please email: [lms@oahpp.ca](mailto:lms@oahpp.ca).

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