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[https://youtu.be/f1pX\\_qm58q4](https://youtu.be/f1pX_qm58q4)

Please scroll down this file to view a copy of the slides from the session.

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# Declaration of COI

Kumanan Wilson is a co-founder and CEO of CANImmunize.

Katherine Atkinson is a co-founder and COO of CANImmunize.



# ClinicFlow

For Mass COVID-19  
Immunization Programs

The Nova Scotia Experience

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# Objectives



- Introduce CANImmunize and background developing digital solutions
- Explain why digital solutions are needed to support immunization programs
- Summarize the components of digital immunization solutions
- Discuss the limitations with digital immunization solutions
- Identify potential future opportunities with digital immunization solutions





CANImmunize is a national immunization app available for free on iOS and Android devices, and on the web.

It helps families across Canada manage their vaccination records, and sends reminders when it's time to vaccinate.

CANImmunize has been downloaded by over 230,000 Canadians and won the Canadian Wireless Telecommunications Association's Connected to the Community Award.



# The World's First Digital Immunization Record - A recognized solution



- Led by experts in immunization, public health and digital health, with 10 years of experience developing digital health and immunization solutions.
- Funded by the Public Health Agency of Canada
- Recognized by the European Centre for Disease Prevention and Control and Deloitte Global as a model for consumer facing immunization solutions.
- Certified by the WHO VaccineSafetyNet.
- Awarded the Canadian Wireless and Telecommunication Associations Connected with the Community Award.
- Identified as a leading achievement of the Federal Health Minister in 2014.
- Leading practice of the Health Standards Organization.

**Ongoing collaboration with FPT partners to digitally prepare for a COVID vaccine**

# Our Partnerships



# Our Partners

Financial Contribution from



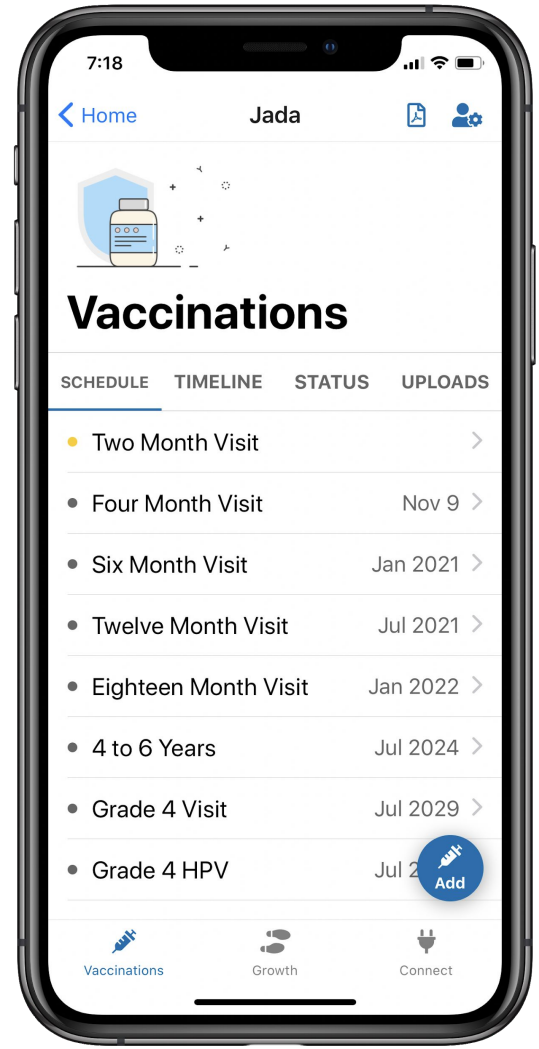
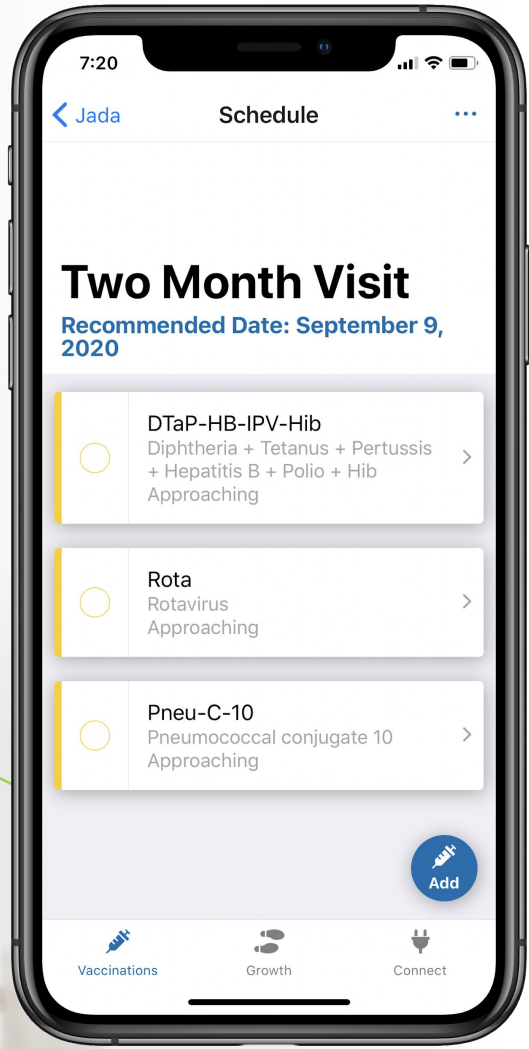
Public Health  
Agency of Canada

Agence de la santé  
publique du Canada





It's time for Jada's two-month vaccinations!



The rollout of a COVID-19 vaccine will be the most complex mass health intervention in history.

# Logistically, there are many challenges

- Vaccination tracking: will be required at the individual level to understand population coverage and prevent COVID-19 outbreaks.
- Rapidly detecting and monitoring adverse events: vaccine development is taking place at an unprecedented speed, and surveillance infrastructure will be required to respond to adverse events and potential recalls.
- Distinguishing vaccines: multiple vaccine products will be on the market, each with a unique safety and effectiveness profile.
- Ensuring series completion: some products will require a minimum of 2 doses to confer immunity and may require annual inoculation like the seasonal influenza vaccine.
- Understanding eligibility: requirements will change over time as the vaccine is rolled-out in stages and will need to be communicated to the public.

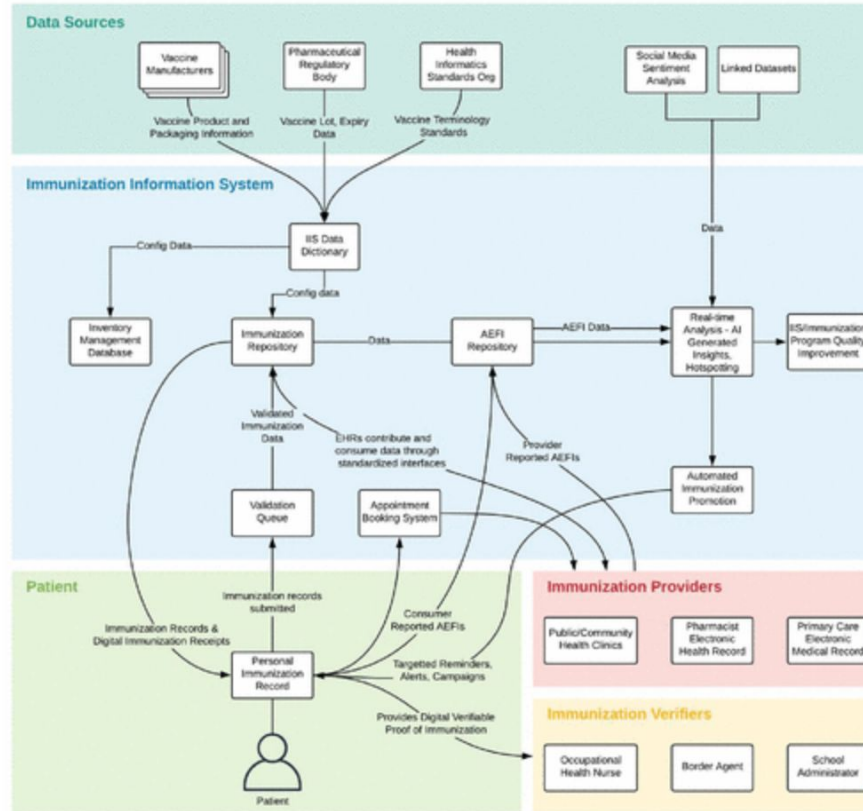
# The digital immunization system of the future: imagining a patient-centric, interoperable immunization information system

Katherine M. Atkinson, Salima Saleem Mithani, Cameron Bell, Taylor Rubens-Augustson, Kumanan Wilson 

First Published October 28, 2020 | Review Article | 

<https://doi.org/10.1177/2515135520967203>

[Article information](#) 



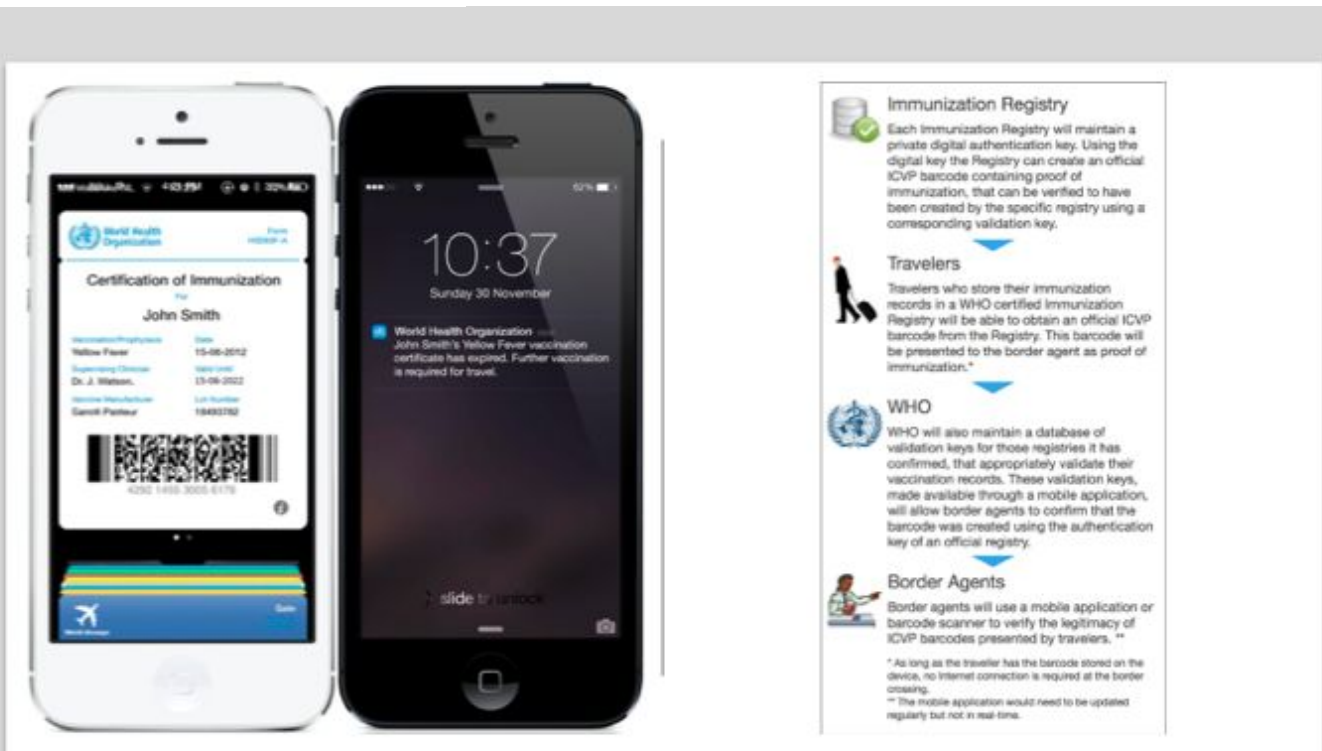
**Figure 1.** Data sources and components of a modern immunization information system.

# Travel Vaccines Enter the Digital Age: Creating a Virtual Immunization Record

Kumanan Wilson, Katherine M Atkinson, Cameron P Bell

PMID: 26711516 PMCID: PMC4775877 DOI: 10.4269/ajtmh.15-0510

[Free PMC article](#)



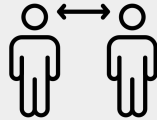


# Challenges Continue



## Immunization clinics are logistically complicated

- Coordinating clinician schedules, collecting patient informed consent, and issuing vaccination cards is complex



## Challenges are layered with the new reality of COVID-19

- With social distancing requirements, COVID-19 screening, appointment booking and minimizing contact and touch is more important than ever



## Paper-based documentation is time consuming and prone to error

- Manual entry of vaccine details (e.g. product, lot number, expiry) are essential for record keeping and surveillance, but in the current state, inefficient

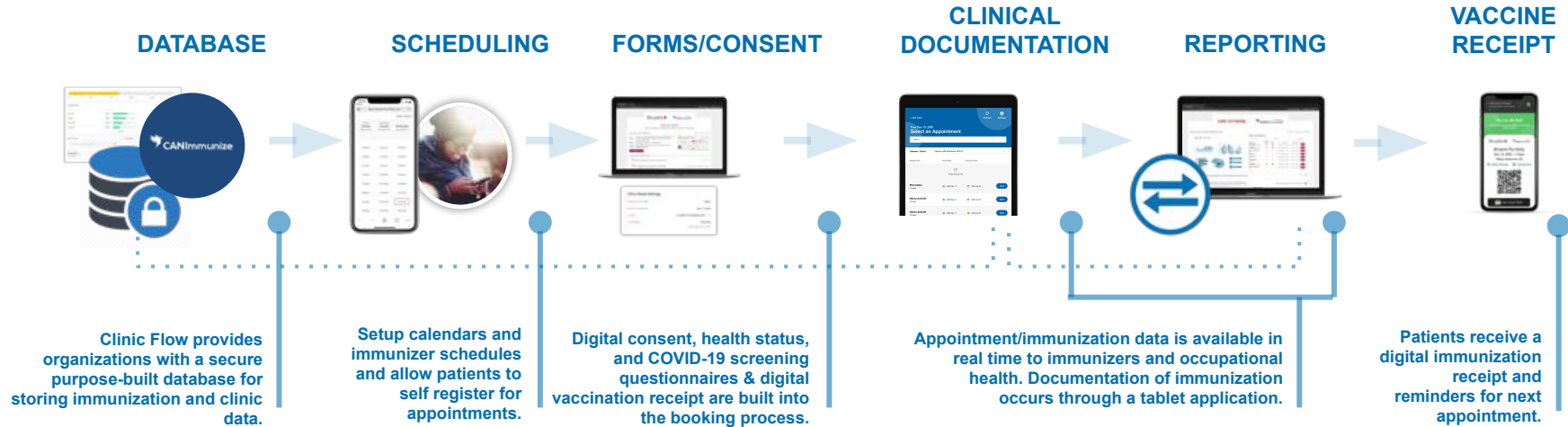
# The Solution

CANImmunize Clinic Flow gives organizations the digital tools they need to efficiently run immunization clinics and campaigns.

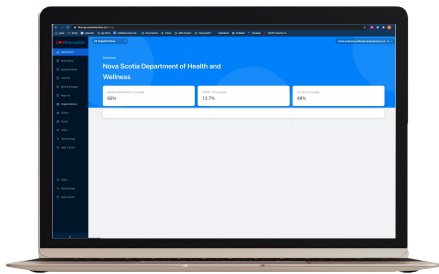
- ✓ Online appointment booking
- ✓ Patient COVID-19 screening
- ✓ Capturing consent for immunization digitally
- ✓ Clinical documentation of a vaccination according to federal/provincial standards
- ✓ Secure Repository
- ✓ APIs for integration with existing systems
- ✓ Data reporting and analytics
- ✓ Easy, user friendly UI
- ✓ Leverage the existing CANImmunize mobile app to collect immunization data from your employees. **Coming soon!**

# COVID-19 Workflow on Clinic Flow Platform

Clinic Flow is an end-to-end solution for management of your COVID-19 immunization program.

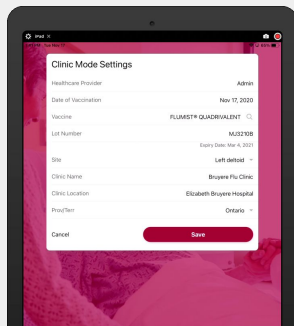


Clinic Flow is seamless for patients and ensures providers are up to date and in control of their immunization campaigns with real-time reporting and tracking.



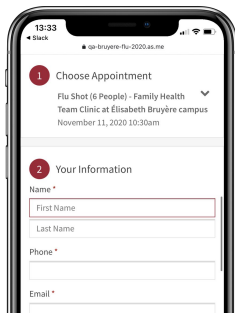
## Admin Console

- Configure clinic calendars, intake forms
- Authorize immunizer accounts
- Access reports and analytics



## Clinic Mode

- Mobile application (iOS and Android)
- View appointments, patient form status
- Preload product information
- Organize patients into cohorts
- Document patient immunization



## Patient Experience

- Book appointment, complete intake forms
- Receive immunization receipt and reminders for your next dose
- Compatible with CANImmunize

# Nova Scotia COVID-19 Dashboard

NS Western Northern Eastern Central



Report Date:  
**07 June 2021**



Active Cases  
**182**

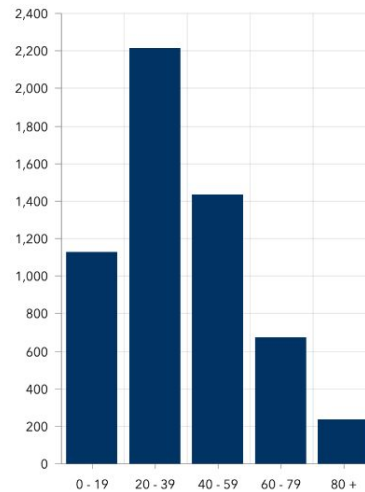
New Cases  
**14**

Recoveries  
**5,407**

In Hospital  
**22**  
In ICU: **7**

Cumulative Cases  
**5,680**

Total Number of Cases by Age Group



Updated on Tuesday as end of day Monday. Last updated **02 June 2021**.

### Age group coverage by dose



Tests Vaccines Vaccine Coverage Vaccine Uptake

Information includes details for the most severe outcome of patients for deaths and hospitalizations.

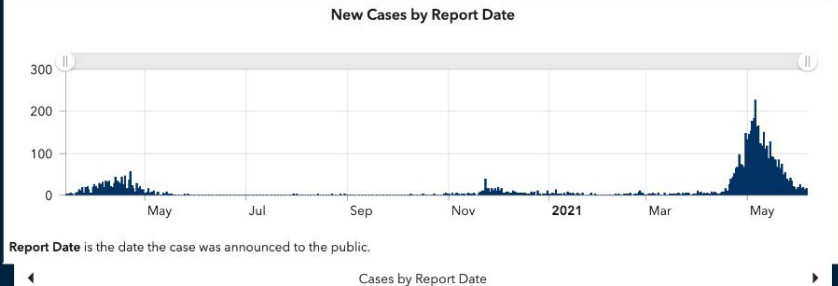
Total Deaths **88** Deaths Average Age **78**

### Percentage of Deaths by Sex

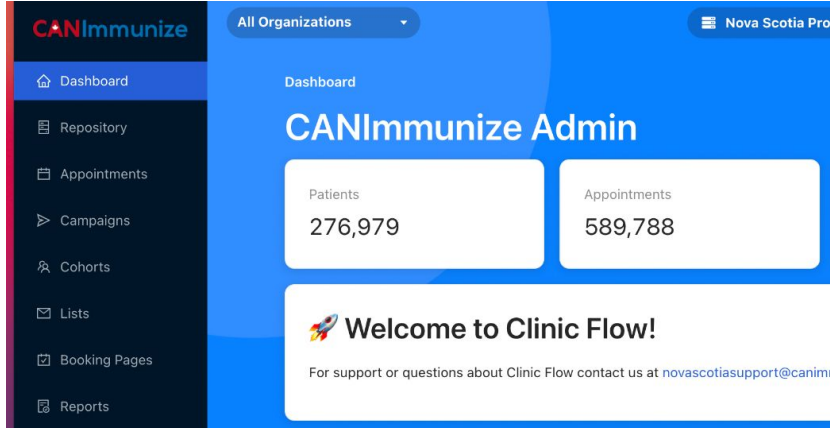


Deaths statistics are for all of NS.

Deaths ICU Patients Non-ICU Patients



[Data Notes and Sources](#)  
How to use the dashboard, review notes and explanations about the data as well as the data source information.



## Admin Console - 1643 users

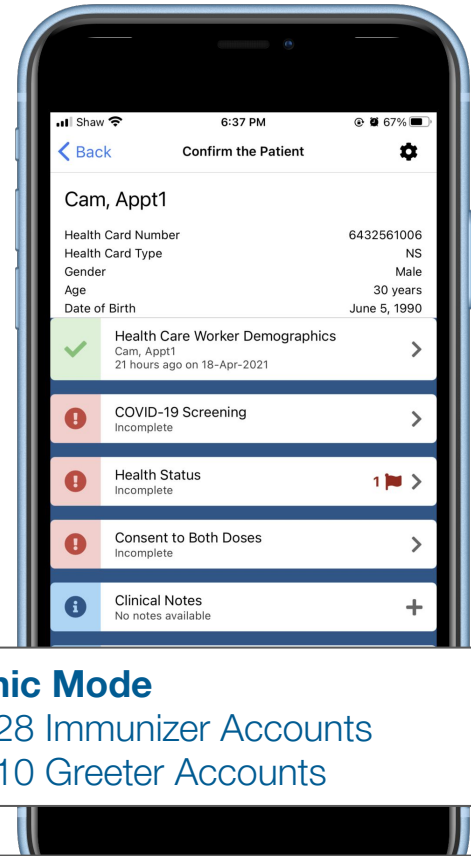
NS Super Admins: 63

CANI Admins: 15

Clinic Admins: 1252

Call Centre Agents: 313

**CAN**Immunize



## Clinic Mode

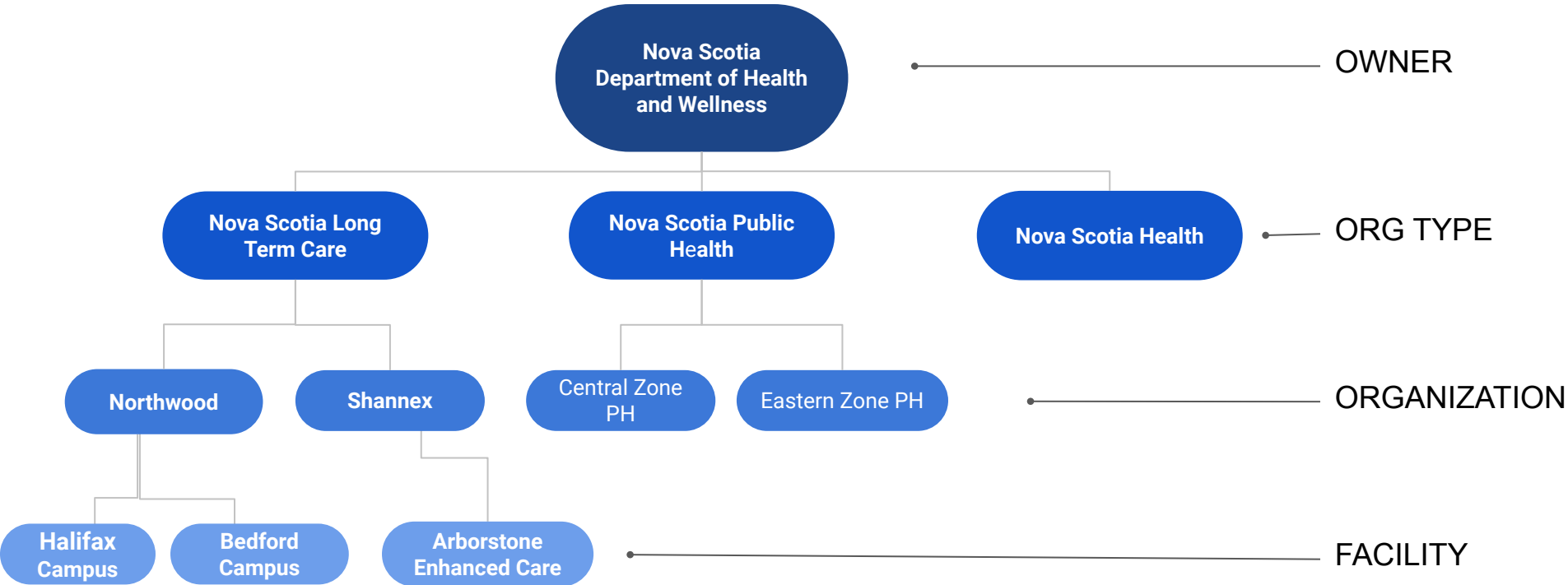
3,228 Immunizer Accounts

1,910 Greeter Accounts

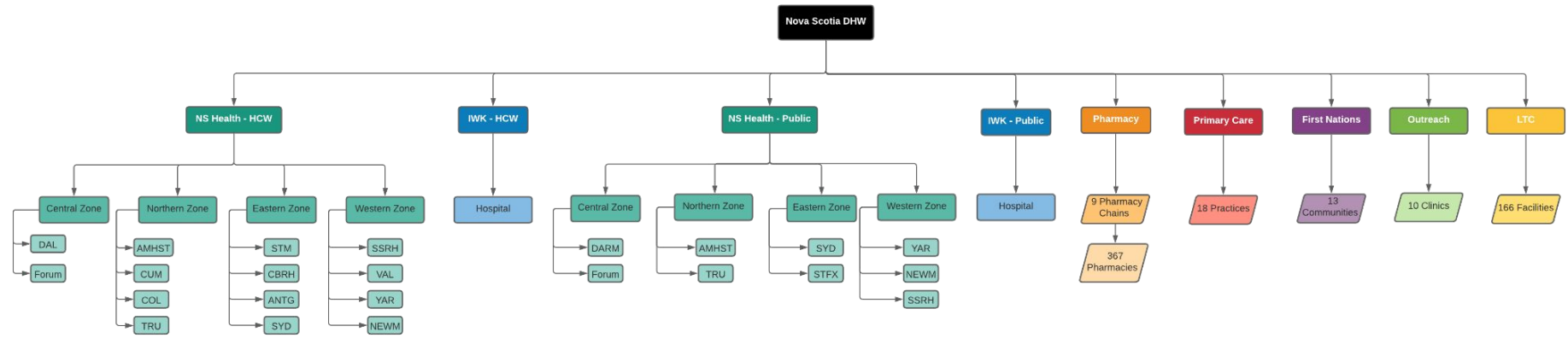
## Immunizations Given

637,911 +

# Relationship between Owner, Org, Organization and Facility



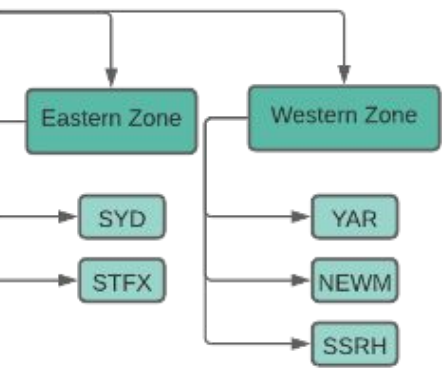
# Organizational Structure





Nova Scotia DHW

- Public



IWK - Public

Hospital

Pharmacy

9 Pharmacy Chains

367 Pharmacies

Primary Care

18 Practices

First Nations

13 Communities

Outreach

10 Clinics

LTC

166 Facilities

# Project Progress

**January, 2021** - Clinic Flow environment set-up and configuration, live training sessions of first immunizers, greeters and admins, and launched LTC clinics (Moderna)

**February, 2021** - Launched health care worker clinics (Pfizer), public clinics for adults aged 80+ (Pfizer/Moderna); launched CANI support program.

**March, 2021** - Launched First Nation community clinics (Pfizer) and pharmacy/primary care clinics (AstraZeneca) for adults aged 55-64.

**April, 2021** - Expanded public clinics (n=200+) with age limit lowered to adults aged 60+ and launched Outreach clinics.

**May, 2021** - Launch of drive through clinics (multi-person appointments), enhancements

# Project Progress

**April, 2021** - Expanded public clinics (n=200+) with age limit lowered to adults aged 60+ and launched outreach clinics.

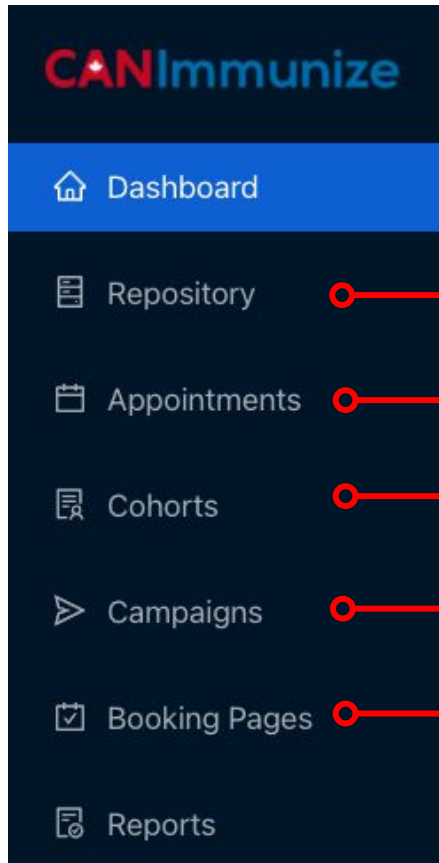
- **April 3:** Improved calendar configuration, including bulk creation; ability to stage calendars on booking pages; single-use invitation links for cohorts; customized statistics to display Public vs Internal calendars; custom reports (new: forward facing booking report, pharmacy booking report)
- **April 13:** Address lookup on booking pages, and 'Fully Booked' indication; ability to edit immunizations within Console; support no-roster (LTC Cohort) immunization uploads; updates to Health Status Form (to support non-healthcare priority populations).
- **April 26:** Created 'Clinic Admin' and 'Call Centre' roles; ability to reschedule dose 1 or 2 across appointment types (using appropriate restrictions [e.g. dose interval, product, and form updates]), outside and within console; ability to edit non-matching demographics and demographics for patients with Client Registry override; ability to change patient managing organization.
- **April 29:** Updated Health Status Form to have two, product-specific forms; pre-population of form fields between the same form type supported in Clinic Mode

# Project Progress

**May, 2021** - Over 40% of NS population received first dose, drive thru appointments supported (1 person/car), age limit lowered to 30+ (anticipated to be 12+ by end of May), paused administration of AstraZeneca and rescheduled individuals to mRNA appointments

- **May 6:** Patient look-up, including new role “HC-Provider”; appointment booking within console, including ability to book alternate, single-dose series if authorized user (required new role of “special-call-center-agent”; addition of waitlist option (MVP); custom reports (new: clinic configuration, clinic summary report, Client Registry override report; updates: booking detail, forward-facing report)
- **May 11:** Clinic Mode update to enable Users to select any date for Clinic Roster; supports retrospective documentation of immunizations in Clinic Mode.
- **May 19:** Create patient within Console (required new role of “clinic-owner”); creation of nightly job and additional email to support dose 2 booking for clients who were not autobooked; Admin Console roles improved such that roles are defined on both server & client.

# The Admin Console



Repository

Create, search, and edit Client/Resident information

Appointments

View appointments (by Clinic and/or Calendar)

Cohorts

Create, search, and edit Client/Resident cohorts

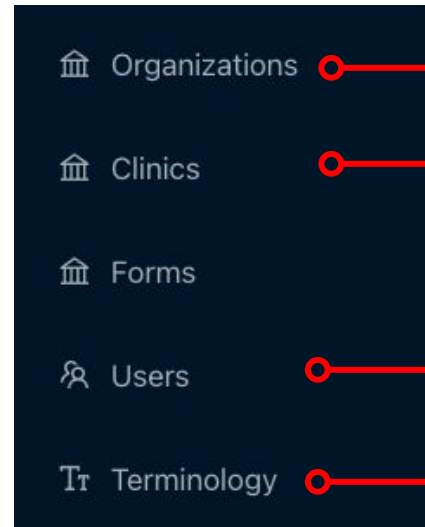
Campaigns

Create, search, and edit campaigns

Booking Pages

Create, search, and edit booking pages; create appointment types and add calendars to booking pages

Reports



Organizations

Create, search, and edit Organizations

Clinics

Create/edit Clinics, create calendars, add immunizers to Clinics, and add Cohorts.

Forms

Users

Create and edit user accounts (Immunizer, Greeter)

Terminology

Vaccine Terminology

## BOOKING PAGE

## ← UAT Nova Scotia Public

[Preview Availability](#)[Launch Booking Page](#)

Active

Slug: qa-uat

CR Override Enabled

Address Lookup Enabled

[Appointment Types](#)[Configuration](#)[Invitation Lists](#)[+ New Appointment Type](#)

Name	Eligibility	Status	Actions
+ 1. Pfizer Dual Dose 7-day interval	Age: ≥ 12	Active	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ 1. Pfizer Dual Dose, Auto-booking	Age: ≥ 12	Active	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ 1. Pfizer Single Dose	Age: ≥ 12	Active	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ 2. Moderna Dual Dose, 7-day interval	Age: ≥ 18	Active	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ 2. Moderna Dual Dose, Auto-booking	Age: ≥ 18	Active <span>Fully Booked</span>	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ 2. Moderna Single Dose	Age: ≥ 18	Active	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ 3. AstraZeneca Dual Dose, 7-day interval	Age: 40 - 64	Active	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ 3. AstraZeneca Dual Dose, Auto-booking	Age: 40 - 64	Active	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ 3. AstraZeneca Single Dose	Age: 40 - 64	Active	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>
+ Future 120 - AZ		Staging	<a href="#">Calendars</a> <a href="#">Settings</a> <a href="#">Copy</a>

- Dashboard
- Repository
- Appointments
- Campaigns
- Cohorts
- Lists
- Booking Pages
- Reports
- Import Data
- Organizations
- Clinics
- Forms
- Users
- Patient Lookup
- Terminology
- Help Centre

PATIENT

# ← Swift, Amanda AZ

Edit

Copy ID

## Patient Info

First Name	Amanda AZ	Last Name	Swift	Preferred Name	
Date of Birth	March 6, 1965	Gender	Female	Pronoun	
Health Card Number	1564651360 (NS)	Email	kathryndenize+amanda@canimmunize.ca	Phone	(456) 456-4564
Address	Example Street Ottawa M1M1M1	Managing Organization	CANI UAT Public 4		

## Immunizations

Dose 1 Received: 2021-06-06
Next Dose: 2021-07-04 (Pfizer | Moderna | AstraZeneca | Covishield)

Print Record
Send to Email
Reforecast

Immunization	Date	Dose #
COVID-19 ASTRAZENECA COVID-19 VACCINE AZC	June 6, 2021 10:32 AM ADT	1

Receipt

< 1 > 25 / page

## Appointments

Date	Series Number	Status	Clinic	Calendar
June 7, 2021 9:40 AM ADT	1	Completed	UAT Public 4 - Astrazeneca - 21-28-105	UAT Public 4 AZ 21-28-105 Single Dose

< 1 > 25 / page

Support

## ← Paulo Pfizer Swift

[Edit](#)

### Appointment Details

[Cancel Appointment](#) [Send Reminder Email](#) [Reschedule](#) [Open Appointment Summary](#) [Next Appointment](#)

First Name	Paulo Pfizer
Last Name	Swift
Phone Number	(456) 456-4566
Email	kathryndenize+paulo@canimmunize.ca
Patients	Swift, Paulo Pfizer
Appointment Date/Time	June 6, 2021 12:30 PM ADT (15 mins)
Clinic	UAT Pfizer 7-7-21
Calendar	UAT Pfizer 7-7-21 Dual Dose
Rule	b6d4eda2-95a1-49c6-9f6a-4772350b76e4
Location	UATHAW1
Appointment Series	1
Consent Form Complete	Yes
COVID-19 Initial Screening Complete	Yes
COVID-19 24Hr Screening Complete	No
Appointment Status	Completed
Created at	June 6, 2021 11:48 AM ADT



## 1. Find a Clinic

Start by entering an address (for example, 1723 Hollis St, Halifax) and then select the address from the options. Next, enter your age and click search to see clinics close to you that you're eligible to book an appointment for.

Enter Your Address

1723 Barrington St, Halifax, Halifax Regional Municipality, Halifax ...

Age

75

Search

## 2. Select Appointment

UAT Public 3 - Pfizer  
10 minutes

5 km

Fully Booked

1. Pfizer Dual Dose 7-day interval  
12+, 7-7-21, 15 min appt

206 km

Select

2. Moderna Dual Dose, 7-day interval  
18+, 7-7-21, 10 min

206 km

Select

2. Moderna Dual Dose, Auto-booking  
18+, 21-21-120

206 km

Fully Booked

2. Moderna Single Dose  
18+, 21-21-120

206 km

Select

UAT Public 1 Min-Target-Max  
More description

206 km

Select

UAT Public 1 - Moderna  
10 minutes

206 km

Select



## TEST PAGE: Book a COVID-19 vaccination appointment at the Test Clinic

You can use this service to book a COVID-19 vaccination appointment.



### Before you start

- You need a valid health card to use this service. Nova Scotia and other Canadian health care cards are permitted.
- You need a telephone number in case we have to contact you.
- We recommend you provide an email address when you book your appointment. This will be used to send confirmation and reminder messages as well as to provide your vaccination record.



### After you book your appointment

- You will be asked to complete a COVID-19 screening form and an immunization consent form.



### Before you arrive at your appointment

- Read the COVID-19 Vaccination Information Sheet [[Click Here](#)] and prepare any questions you have about vaccination.
- Do not come to the clinic if you have "symptoms of COVID-19" [[Click Here](#)] or have been directed to "self-isolate" (for example, due to travel outside Nova Scotia). You will be screened for COVID-19 when you arrive at the clinic.

### If you need help with this service

Contact 811 if you need assistance.



# Book a COVID-19 vaccination appointment at Ocean View

You can use this service to book a COVID-19 vaccination appointment.



### Before you start

- You need a valid health card to use this service. Nova Scotia and other Canadian health care cards are permitted.
- You need a telephone number in case we have to contact you.
- We recommend you provide an email address when you book your appointment. This will be used to send confirmation and reminder messages as well as to provide your vaccination record.



### After you book your appointment

- You will be asked to complete a COVID-19 screening form and an immunization consent form.



### Before you arrive at your appointment

- Read the COVID-19 Vaccination Information Sheet and prepare any questions you have about vaccination.
- Do not come to the clinic if you have [symptoms of COVID-19](#) or have been directed to self-isolate (for example, due to travel outside Nova Scotia). You will be screened for COVID-19 when you arrive at the clinic.

### If you need help with this service

Contact 811 if you need assistance.

## Select Appointment

COVID-19 Vaccination (1 Person) - Ocean View Staff  
10 minutes

Select

## Select Appointment

COVID-19 Vaccination (1 Person) - Ocean View

Staff

Friday, January 22, 2021 11:00 AM AST - 10 minutes

Change

## Contact Information

### Data Collection Notice

Information contained in this online form is collected, used and disclosed in accordance with Government of Nova Scotia's Health Information Privacy and Management Act and other applicable laws. Read about how we protect your health information.

First Name \*

Last Name \*

Please enter your name exactly as it appears on your health card.

Preferred Name

Preferred Pronoun

Date of Birth

Month \*

Day \*

Year \*

Gender \*

Phone Number \*

Street Address \*

Unit/Apt. #

City \*

Postal Code \*


Email Address

Confirm Email Address

Health Card Type \*

Health Card Number \*

Confirm Appointment



this  
is  
our  
shot  
*Let's take it*

## Sleeves up, Yukon. The future is looking bright.

**A safe and effective COVID-19 vaccine has arrived in Yukon and suddenly there's light on the horizon.**

Yukon is getting enough vaccine to immunize 75% of the eligible population within the 1st 3 months of the year.

Vaccine clinics have now begun in some rural Yukon communities and limited clinics have started in Whitehorse.

You must book an appointment to get the vaccine if you live in Whitehorse. In rural Yukon communities, where internet connectivity may be an issue, appointments are strongly recommended but walk-ins are welcome.

You can currently book appointments online in:

- [Burwash Landing and Destruction Bay](#)

## Book a COVID-19 vaccination appointment at Burwash Dbay Clinic

You can use this service to book a COVID-19 vaccination appointment.



### Before you start

- You need a valid health care card to use this service. Yukon and other Canadian health care cards are permitted. When entering health care number, enter numbers only and no spaces or dashes.
- You need a telephone number in case we have to contact you.
- We recommend you provide an email address when you book your appointment. Confirmation and reminder messages will be sent to your email address from Government of Yukon (sender email address will be noreply@canimmunize.ca).



### After you book your appointment

- You will be asked to complete a COVID-19 screening form.



### Before you arrive at your appointment

- Read about [getting vaccinated for COVID-19](#) and prepare any questions you have about vaccination.
- Do not come to the clinic if you have [symptoms of COVID-19](#) or have been directed to [self-isolate](#) (for example, due to travel outside Yukon). You will be screened for COVID-19 when you arrive at the clinic.

### If you need help with this service

Contact us at [covid19info@gov.yk.ca](mailto:covid19info@gov.yk.ca) or phone 1-877-374-0425 if you need assistance.

## Select Appointment

COVID-19 Vaccination (1 Person) - Burwash Dbay  
30 minutes

Change

Appointment times are shown in MST.

Tuesday, February 2

10:20am 10:40am 10:50am 11:10am 11:20am 11:30am 11:40am 11:50am 12:00pm 12:10pm 12:20pm  
12:30pm 12:40pm 12:50pm 1:00pm 1:10pm 1:20pm 1:30pm 1:40pm 1:50pm

View More Availabilities

----- Forwarded message -----

From: CANImmunize <[noreply@canimmunize.ca](mailto:noreply@canimmunize.ca)>

Date: Sunday, June 6 2021 at 2:38 PM EDT

Subject: [qa] Book Your Second COVID-19 Vaccination Appointment

To: [kathryndenize+paulo@canimmunize.ca](mailto:kathryndenize+paulo@canimmunize.ca)

## Book Your Appointment

Paulo Pfizer,

You can now book your second COVID-19 vaccination appointment.

Click the button below to book your appointment.

[Book My Second Appointment](#)

Do not share this link, it is unique to you. By clicking this link, you will book a second dose appointment under your name. You will need a Nova Scotia health card number to book. If you do not have one, contact 1-833-797-7772.

Only clinics with dates available within the appropriate date range for your dose 2 vaccine will be shown. Please check back regularly if no appointments are available. More appointments are being added regularly.

----- Forwarded message -----

From: CANImmunize <[noreply@canimmunize.ca](mailto:noreply@canimmunize.ca)>

Date: Saturday, June 5 2021 at 10:50 AM EDT

Subject: [qa] Appointment Confirmation: Your second dose COVID-19 vaccination appointment

To: [kathryndenize+patty@canimmunize.ca](mailto:kathryndenize+patty@canimmunize.ca)

## Appointment Confirmation

Hello Patty Pfizer,

Your second dose COVID-19 vaccination is confirmed for **Monday, June 28, 2021 at 3:00 PM**. If you would like to reschedule to a sooner date, please click the button below.

**Save this email** and use the button below to view or change your appointment details.

[Manage my Dose 2 Appointment](#)

You can reschedule your second dose COVID-19 vaccination appointment at any time. Rescheduling your appointment is optional and availability is based on vaccine supply. By clicking the button above, you will only be shown dates within the appropriate date range for your dose 2 vaccine. If no appointments are available, please check back as more appointments are being added regularly.

----- Forwarded message -----

From: Nova Scotia Health Authority <[noreply@canimmunize.ca](mailto:noreply@canimmunize.ca)>

Date: Sunday, June 6 2021 at 9:32 AM EDT

Subject: [qa] Your Digital COVID-19 Immunization Record

To: [kathryndenize+amanda@canimmunize.ca](mailto:kathryndenize+amanda@canimmunize.ca)



canimmunize

## Thank you for getting your COVID-19 vaccination!

Amanda AZ, thank you for getting your COVID-19 vaccination!

Nova Scotia Health has partnered with CANImmunize to make it easier for you to keep track of your COVID-19 vaccination records and receive reminders when future COVID-19 immunizations are due.

**This is your official COVID-19 immunization record.** Please ensure you print a copy and store it in a safe place for future personal use. To view and/or print your vaccination details press the button below. Please have your Health Card number ready to access your digital immunization record.

[Access My Digital Vaccination Record](#)

**Take part in a COVID-19 vaccine safety survey. Register at:**

[COVID-19 Vaccine Safety Survey](#)



**Pam Johnson**

@rxpamster



I effortlessly re-scheduled my second Covid-19 vaccine appointment this morning for 2 weeks earlier than original date. Props to [@nshealth](#) [@CANimmunize](#) [@StrangRobert](#) [@nsgov](#) for the smooth vaccine delivery program in Nova Scotia.







7:12 AM · Jun 8, 2021 · Twitter for iPhone



**Steve (He, Him)**

@firepuncher



Oh my God. I had my second dose (Pfizer) scheduled for next Wednesday but I was checking out the [@CANimmunize](#) site and it let me reschedule my jab to tomorrow morning!!! Is it normal to be nervous/excited fkkkk very emotional too.      

8:55 AM · Jun 8, 2021 · Twitter for Android

Please enter the following information to access your COVID-19 vaccination records.

**Last 4 digits of your health card number**

**Date of Birth**



Begin

If you are having difficulties accessing your immunization record, please contact Health PEI at 1-844-975-3303.

*Figure 1. Immunization receipt landing page*



## Your Digital Immunization Record

Below you can find a summary of your COVID-19 vaccination record.

This is your official COVID-19 immunization record. Please ensure you print a copy and store it in a safe place for future personal use.

### MCALLISTER, HELEN

#### Received Vaccinations

**COVID-19**

PFIZER-BIONTECH COVID-19 mRNA

Lot Number: EK4180

Received on 2020/12/25

**COVID-19**

PFIZER-BIONTECH COVID-19 mRNA

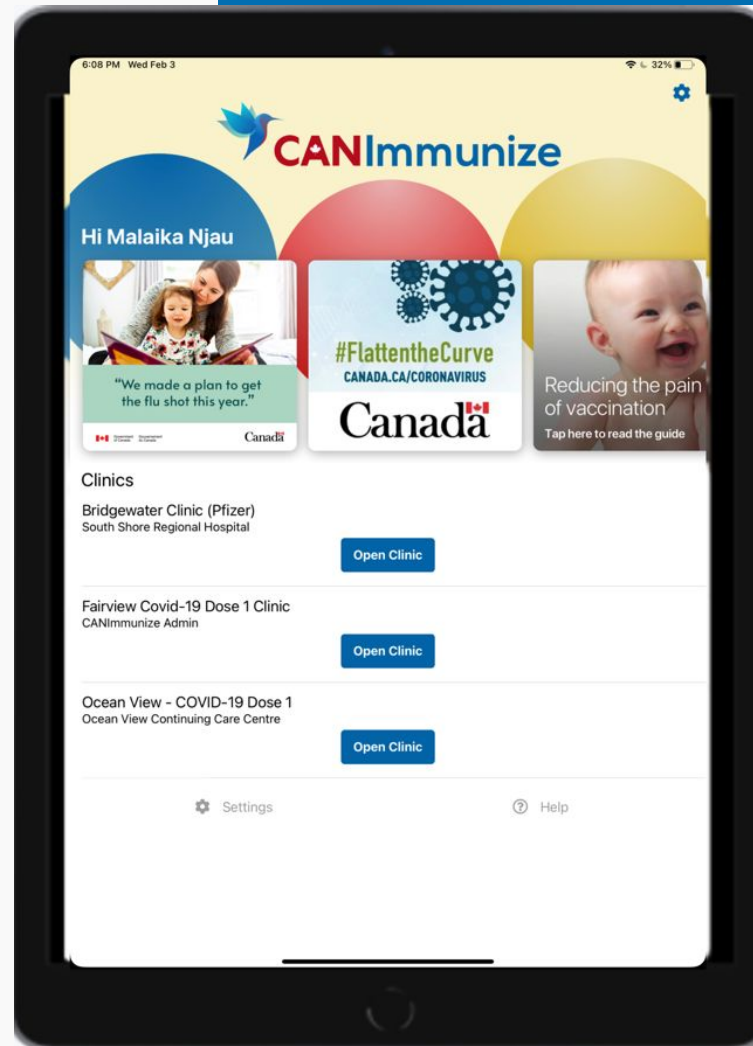
Lot Number: EK4181

Received on 2021/03/26

Figure 2. Digital immunization receipt mock up

# CANImmunize Clinic Mode

- Built into the existing CANImmunize app
- Configurable to support your clinical workflows
- Can be configured as a SMART on FHIR client
- Fine-grained access control can be implemented to restrict volunteer access to personal health information
- Greeter mode and Immunizer mode

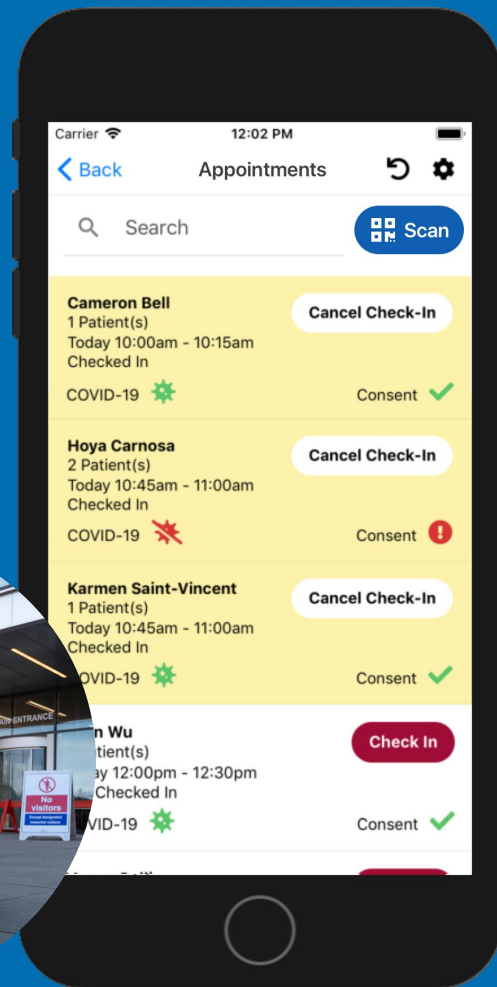


PATIENT  
Arrives at Clinic

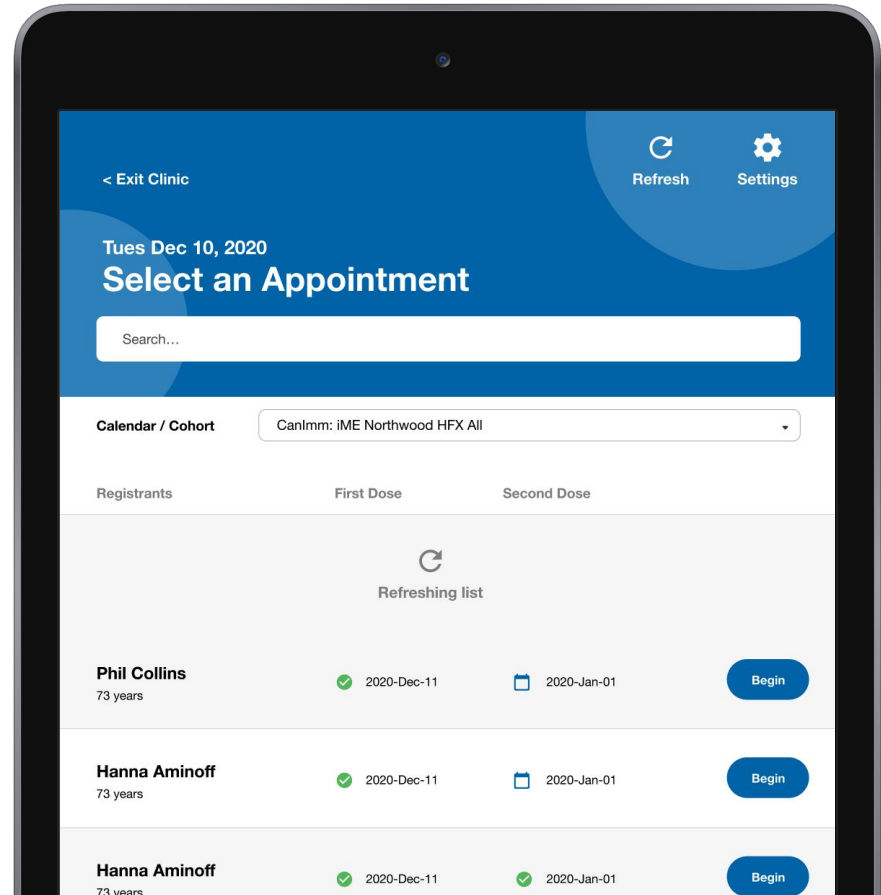
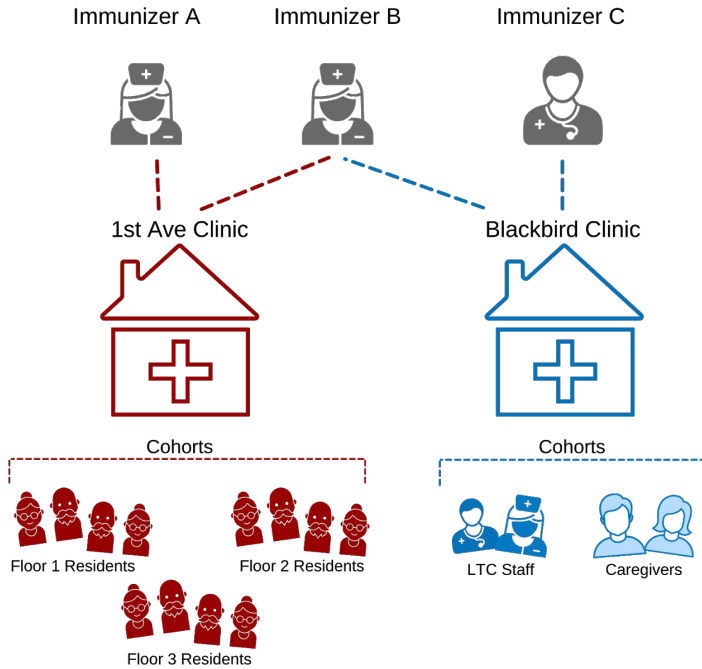
GREETER  
Checks in Patient

## Greeter Mode

- Greeter mode lets non-clinical staff access the appointment schedule, check-in patients, and mark patients as no-shows.
- Users logged into a Greeter mode account are not able to see any personal health information.
- Greeters can scan the barcodes in appointment confirmation emails for contact-less check-in of patients.



# Immunizer



## Clinic Roster

Search

Select a Date

Mar 6, 2021

Calendar/Cohort

All appointments ▾



Registrants	COVID-19 Consent		Scheduled At	Action
<b>Four, Gail</b> 81 years			Today 15:20 - 15:30 Not Checked In	<a href="#">Begin</a>
<b>Six, Peter</b> 81 years			Today 15:30 - 15:40 Not Checked In	<a href="#">Begin</a>
<b>Eight, Michel (Mike)</b> 81 years			Today 15:40 - 15:50 Not Checked In	<a href="#">Begin</a>
<b>Five, Reynold</b> 81 years			Today 15:40 - 15:50 Not Checked In	<a href="#">Begin</a>
<b>Four, Samuel (Sam)</b> 81 years			Today 15:40 - 15:50 Not Checked In	<a href="#">Begin</a>
<b>Seven, Julia</b> 81 years			Today 15:40 - 15:50 Not Checked In	<a href="#">Begin</a>
<b>Seven, Ulu</b> 81 years			Today 15:40 - 15:50 Not Checked In	<a href="#">Begin</a>
<b>Six, Eve</b> 81 years			Today 15:40 - 15:50 Not Checked In	<a href="#">Begin</a>
<b>Four, Ned</b> 81 years			Today 15:50 - 16:00 Not Checked In	<a href="#">Begin</a>
<b>Nine, Anna</b> 81 years			Today 15:50 - 16:00 Not Checked In	<a href="#">Begin</a>
<b>Seven, Owen</b> 81 years			Tomorrow 08:20 - 08:30 Not Checked In	<a href="#">Begin</a>

### Confirm the Patient

## 3, Phillip

Health Card Number	8744928949
Health Card Type	NS
Gender	Male
Age	43 years
Date of Birth	July 25, 1977

 **Demographics**  
3, Phillip  
10 hours ago on 16-Mar-2021 

 **COVID-19 Screening**  
3, Phillip  
8 hours ago on 16-Mar-2021 

 **Health Status**  
3, Phillip    
8 hours ago on 16-Mar-2021

 **Consent**  
3, Phillip    
8 hours ago on 16-Mar-2021

 **Clinical Notes**   
No notes available

 **Adverse Event Following Immunization**   
No events recorded

DECISION TO VACCINATE 

**Proceed with Immunization** 

Given the current red flags, this client cannot be immunized.

Decision Notes 

Tap to Enter

 **Decision Notes History** *No history available*

## Immunization Form

## 3, Johan (Jojo) - Vaccination Information

Changing values on this form will set them as the default values for future submissions.

## Please Confirm the Following Information:

Healthcare Provider

Date of Vaccination

Vaccine

Lot Number

Expiry Date: May 29, 2021

Route of Administration

Dosage

Site

Dose Number

Show Additional Settings

Previous

Confirm Vaccination

## Immunization Results



## Success

CANImmunize vaccination has been recorded and a receipt has been sent to training+sav@canimmunize.ca

Full Name

Birthdate

Health Card Number

Vaccine Product

Lot Number

Date

Confirm

# Simple, fast, standards based

10:28 📶 🔋

[← Back](#)

## Immunization Form

### Phil Collins

**⚠️** Changing values on this form will set them as the default values for future submissions.

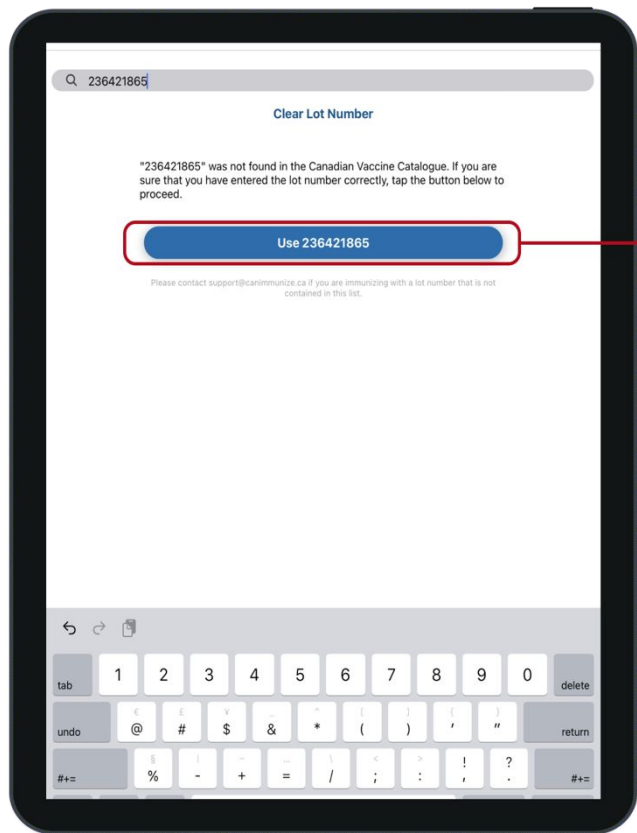
**Please Confirm the Following Information:**

Healthcare Provider	Margo Admin
Date of Vaccine	Jan 12, 2021 5:29 PM
Vaccine	Pfizer-Biotech COVID-19 mRNA
Lot Number	EK4241
Route of Administration	1974-11-01
Dosage	50ml
Site	Left Arm
Number	1974-11-01

Show additional settings  
▼

[Confirm Vaccination](#)





noreply@canimmunize.ca

to

Sat, Jan 9, 12:55 PM



## Welcome to CANImmunize!

Before you get started, please verify your email address.

Verify

If you're having trouble with the button above, copy and paste the URL below into your web browser.

<https://sync-cf2-1.canimmunize.ca/api/v2/confirm?email=malaika%2Bnsadm%40canimmunize.ca&confirmationCode=048454&lang=en&mode=clinic>

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The CANImmunize Team  
Ottawa Hospital Research Institute, Civic Campus  
1053 Carling Avenue, Box 684

Nova Scotia Health

[qa] Your Digital COVID-19 Immunization Record

To: cameron@canimmunize.ca

Inbox - cameron@canimmunize.ca



Powered By CANImmunize

Thank you for getting  
your COVID-19  
vaccination!



MARY-JOE, thank you for getting your COVID-19 vaccination!

Nova Scotia Health has partnered with CANImmunize to make it easier for you to keep track of your COVID-19 vaccination records and receive reminders when future COVID-19 immunizations are due.

**This is your official COVID-19 immunization record.** Please ensure you print a copy and store it in a safe place for future personal use. To view and/or print your vaccination details press the button below. Please have your Health Card number ready to access your digital immunization record.

[Access My Digital Vaccination Record](#)



MAIL

Just Now

**CANImmunize: Bruyère  
Your Digital Immunization Record**

Thanks for getting your flu shot! Press the button below to access your digital immunization record.

# Security

- Hosted on AWS in Canadian region.
- Security monitoring and maintenance provided by iSecurity.
- TRA and penetration test performed on Clinic Flow by CGI in December 2020
- Information security program targets alignment with NIST Cybersecurity Framework and ISO/IEC 27001.
- Can support authentication with SAML or OAuth/OpenID Connect enabled Identity Providers.



# The Canadian Vaccine Catalogue

Explore the Catalogue

Download Version 1.1.4

## About the Catalogue

The Canadian Vaccine Catalogue (CVC) is the comprehensive, standards-based source-of-truth resource for vaccine terminology and vaccine product information in Canada. It has been funded by the Public Health Agency of Canada and is currently developed and maintained by the CANImmunize team.

Subscribe to CVC Updates

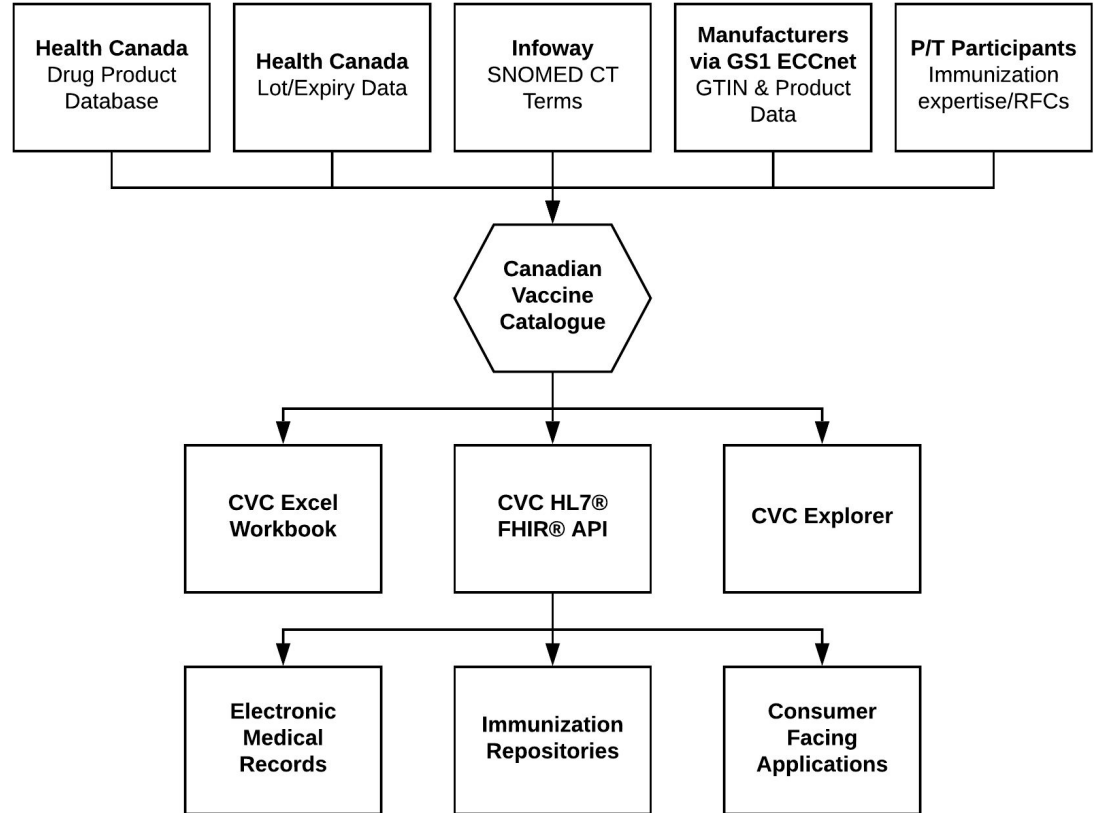
## What you need to know

- The catalogue is intended for use by health informatics and IT professionals developing digital health information systems that require up-to-date standardized vaccine terminology and product data.
- New versions of the catalogue will be released monthly.
- The catalogue is designed to extend the Pan-Canadian Immunization SNOMED CT® Reference Sets developed by Canada Health Infoway.

The screenshot shows a search interface with a search bar containing 'Hepatitis'. Below the search bar, there is a list of results. The first result is 'HA Hepatitis A' and the second is 'HB Hepatitis B', which is highlighted with a blue background. Below the 'HB Hepatitis B' result, there is a circular icon with 'HB' and the text 'Hepatitis B'. Underneath, it says 'Pan-Canadian SNOMED CT Terminology'. At the bottom, there are two columns: 'Concept ID' and 'Effective Date'. To the right of the search results, there is an illustration of a vaccine bottle labeled 'Vaccine' with a QR code on it.

# What is the CVC?

- The Canadian Vaccine Catalogue (CVC) is the comprehensive, standards-based source-of-truth resource for vaccine terminology and vaccine product information in Canada.
- Supported by Canada Health Infoway, and previously by the Ontario MOHLTC and PHAC. Developed and maintained by CANImmunize.
- Used in BC and ON to configure their provincial immunization repositories, as well as by other jurisdictions to some extent.





# CANImmunize

For Employers



# The Science

Based on best practices in hospitals for influenza vaccination and schools for pediatric vaccination.

 **10%**

A 10% increase in influenza immunization rates reduced lost work days by 10%<sup>1</sup>

 **20%**

Digital reminders increased vaccination rates by 20%<sup>2</sup>

**x2**

Emerging COVID-19 variants require 2 doses of vaccine to be protected<sup>3</sup>





# What is CANImmune for Employers?

**A standard of practice based on science.**

Standard of practice: Hospital and school policies for unvaccinated individuals. Individuals don't have to be vaccinated but are told to stay home for their own protection in the event of cases associated with the institution.

Science: Protect unvaccinated individuals, prevent community spread, keep businesses open in day-to-day operations.

Science: Digital messages improve vaccination rates by 20%. Every 10% increase in influenza immunization reduces workdays lost by 10%.

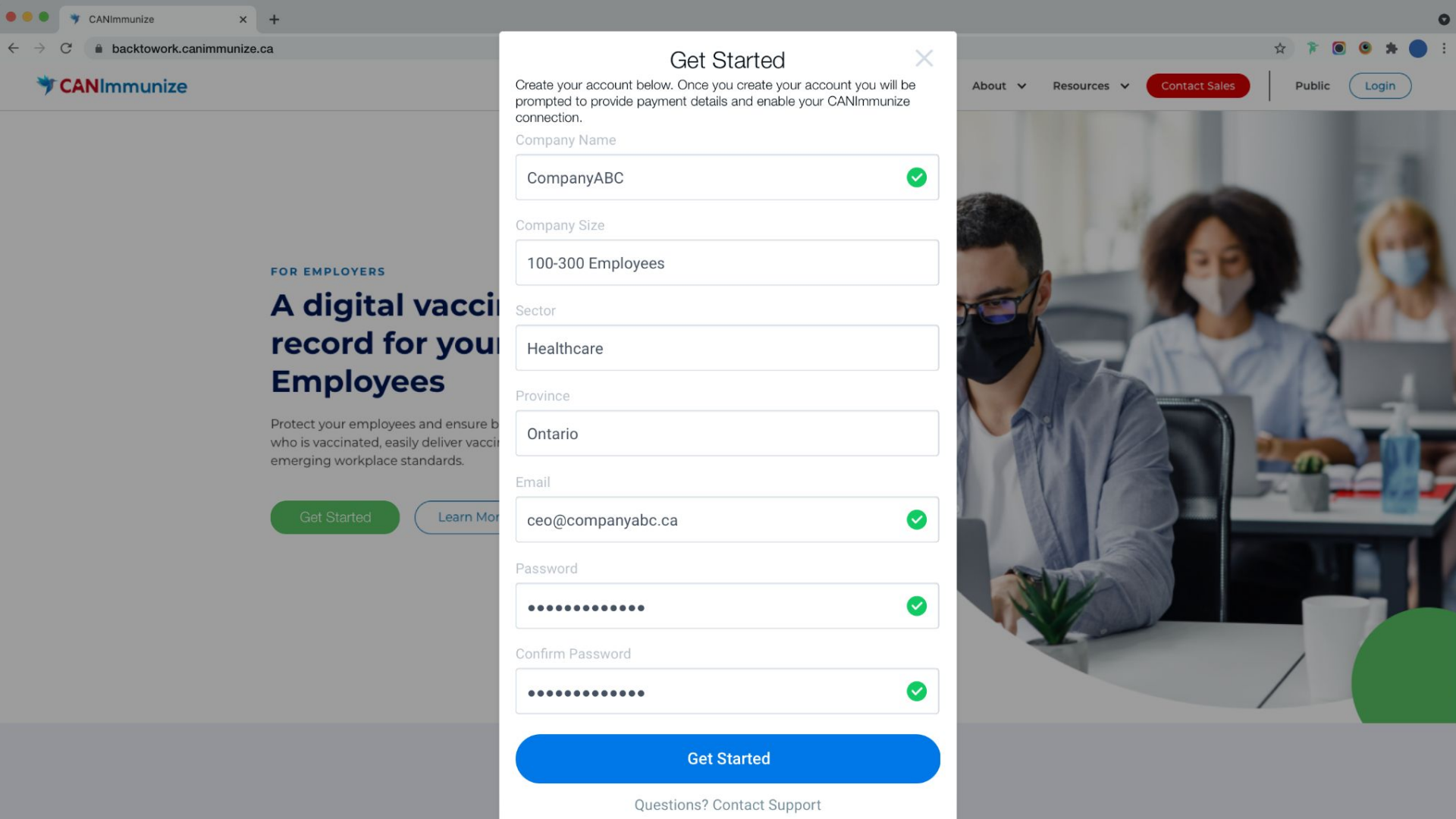




\*Interoperable with other systems via an API

# How it works

1. Company signs up to be a Connect partner via the CANImmunize website.
2. Company fills in information and can upload a cohort of employees in the system to be able to assess vaccination coverage.
3. If employees have the CANImmunize app, they will be prompted to connect their digital vaccination record to your company. If they don't, employers request that employees download it and connect to your company.
4. Employer requests employees document their COVID-19 vaccines in the CANImmunize app and upload proof of immunization.
5. Employer adjudicates vaccination record and determines if they are valid.
6. Employers can monitor vaccination coverage via the CANImmunize dashboard, enabling data-driven decision making to manage the business realities of COVID-19.
7. If a COVID-19 case is associated with the workplace, the system will send emails to employees to either stay home or have rapid testing done on site.



## Get Started



Create your account below. Once you create your account you will be prompted to provide payment details and enable your CANImmunize connection.

Company Name

CompanyABC



Company Size

100-300 Employees

Sector

Healthcare

Province

Ontario

Email

ceo@companyabc.ca



Password

.....



Confirm Password

.....



Get Started

Questions? Contact Support

FOR EMPLOYERS

# A digital vaccination record for your Employees

Protect your employees and ensure those who are vaccinated, easily deliver vaccination records to meet emerging workplace standards.

Get Started

Learn More

About

Resources

Contact Sales

Public

Login

Browser: CANImmunize | URL: backtowork.canimmunize.ca | User: name@companyabc.com | Clinic: Clinic Flow QA 1

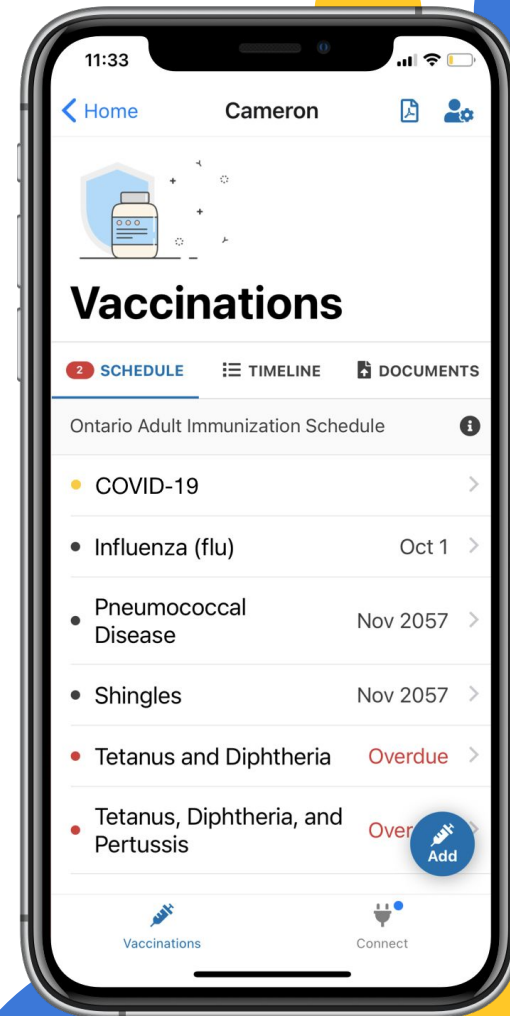
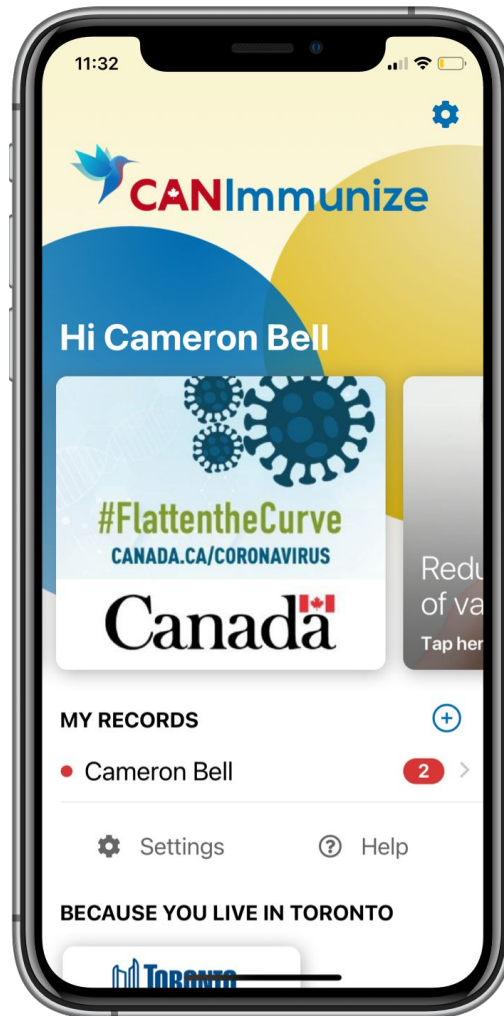
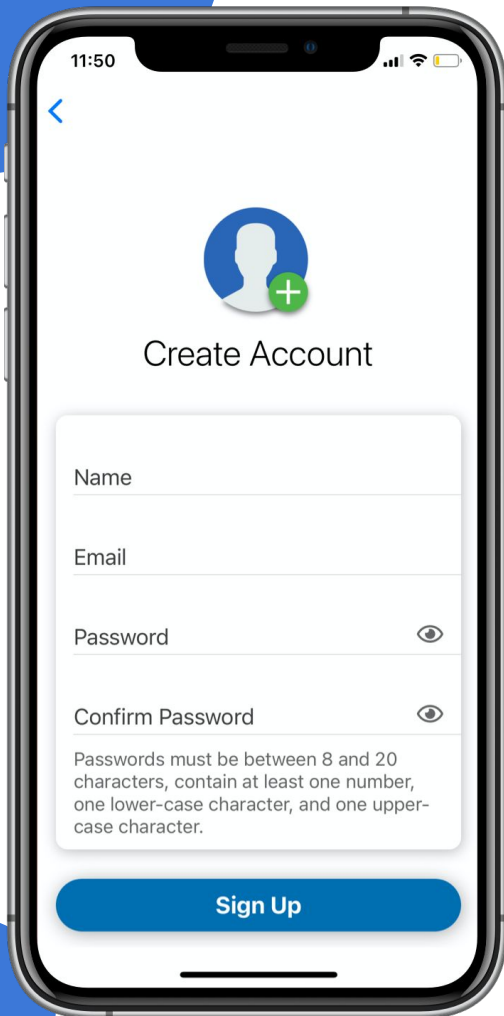
# Company ABC

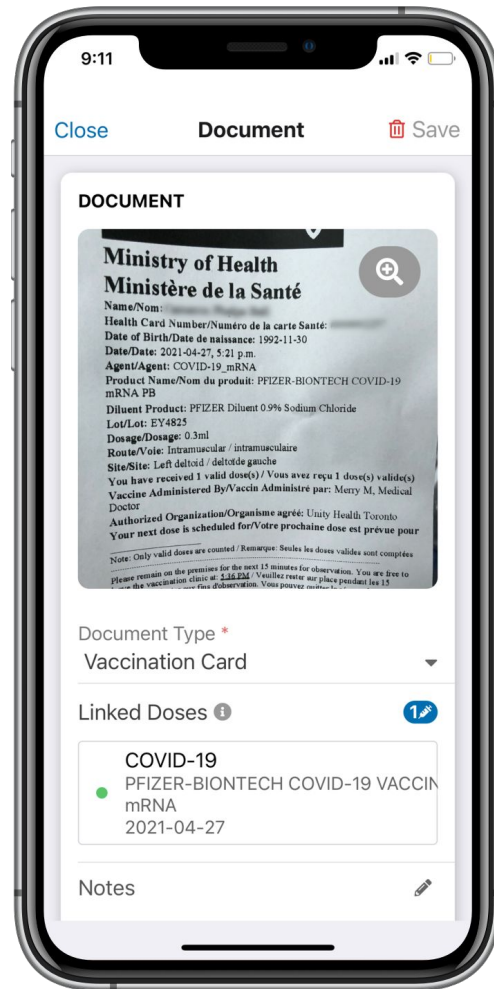
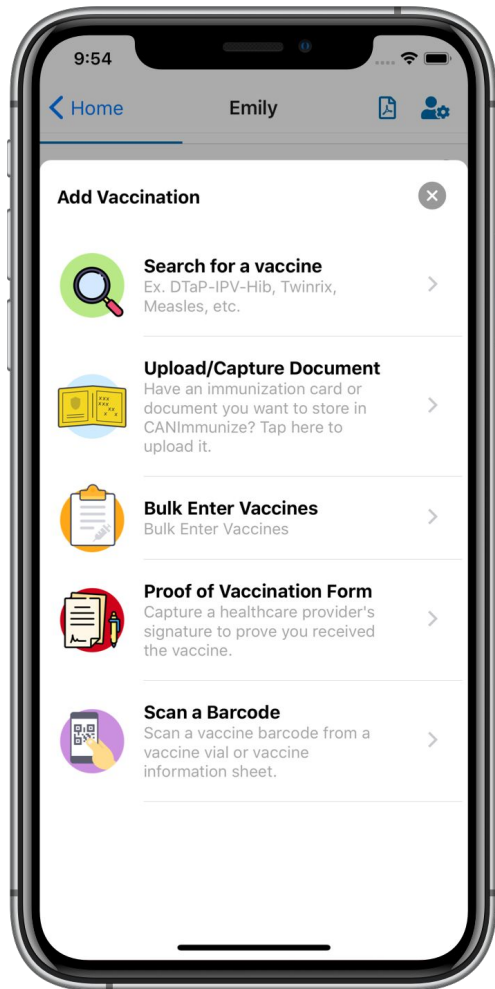
Dashboard

- Dashboard
- Repository
- Appointments
- Campaigns
- Cohorts
- Lists
- Booking Pages
- Reports
- Import Data
- Organizations
- Clinics
- Forms
- Users
- Patient Lookup
- Terminology
- Help Centre

## Setup

- Terms of Use**  
Please read and agree to our Privacy Policy and Terms of Use. More Text Complete
- Contact**  
Provide a point of contact for your organization. Complete
- Payment**  
Please provide payment and billing information via Stripe. View Pricing Complete
- Configure CANImmunize Connection**  
Customize the messaging and information that you collect from your people. Configure
- Upload Employee Roster (Optional)**  
Uploading a list of employee email addresses allows CANImmunize to provide you with estimates of your organizational immunization coverage, restrict who can send you data, and onboard your staff to the CANImmunize app! Configure
- Launch your Connection!**  
Once the above steps are complete, you can enable your organization in the CANImmunize app so your employees can start reporting their records! Launch

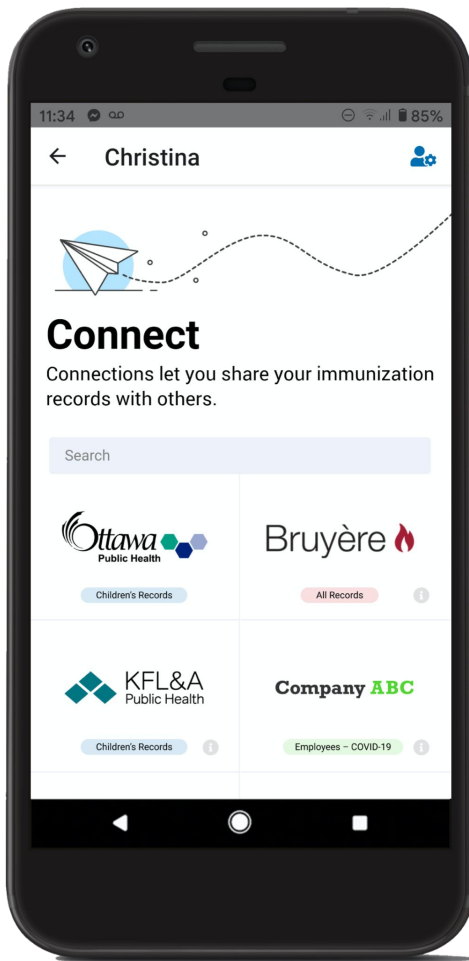






## Helena Patterson

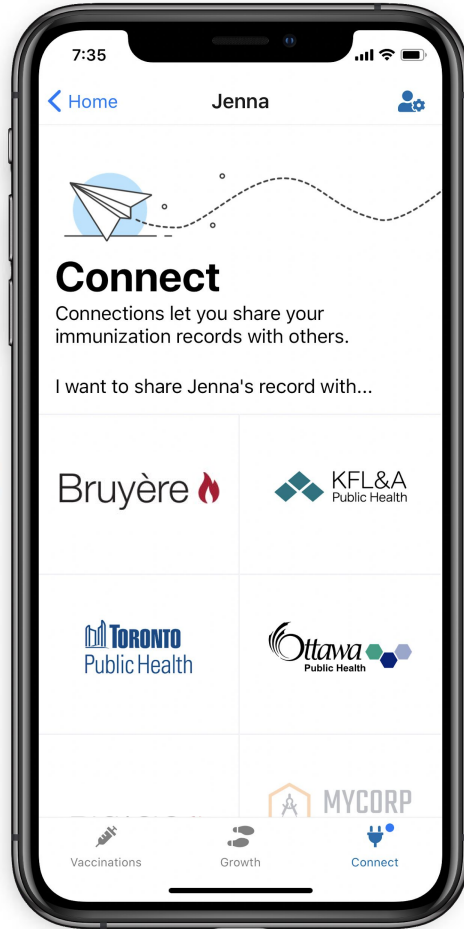
Helena works at CompanyABC and reports her COVID-19 vaccination record to her employer.



## John Doe

John is a nurse at Bruyere and uses CANImmunize to share his vaccination status with Occupational Health.

## Healthcare Workers



## Occupational Health

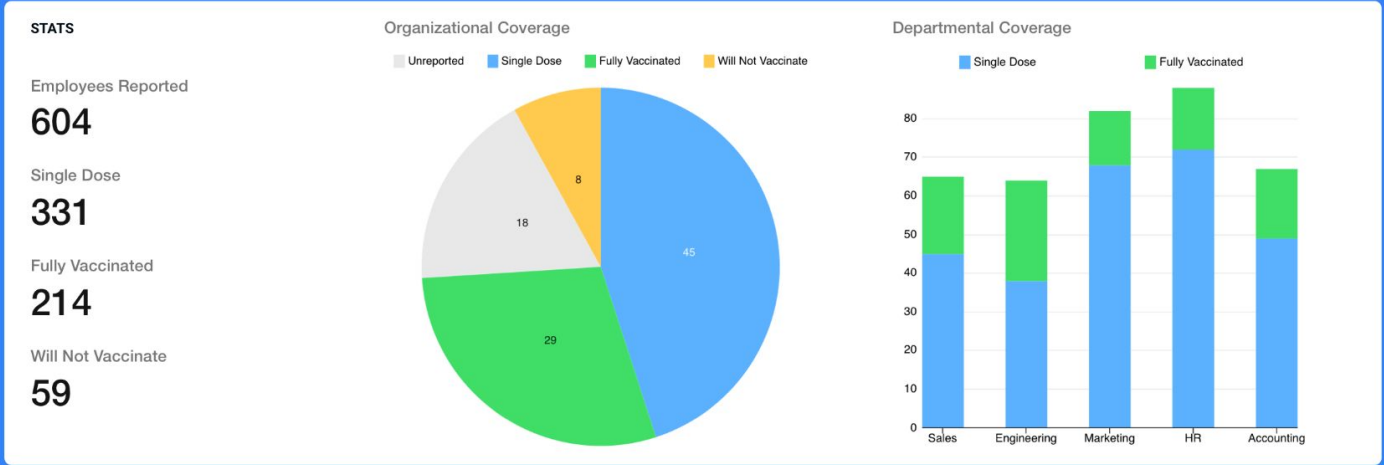


Healthcare workers track their immunizations using CANImmunize so they can share those records with their employers.

# Company ABC

## CANImmunize Connection

Enabled - 583 Connections [Settings](#)



#### TIPS FOR INTRODUCING YOUR VACCINATION CAMPAIGN TO YOUR TEAM

CANImmunize Barcode - The following barcode can be included in communications to your team regarding your vaccination campaign. Employees can scan the barcode with the CANImmunize app to quickly get started!

#### TIPS FOR IMPROVING VACCINE UPTAKE IN YOUR WORKFORCE

- Send reminders to employees when their next vaccination is due. According to the research, digital push notification reminders can increase the odds of someone receiving a vaccine by about 20 percent!
- Leverage insights from vaccination coverage data and analytics to create targeted vaccination campaigns and maximize their effectiveness.



- Dashboard
- Repository
- Appointments
- Campaigns
- Cohorts
- Lists
- Booking Pages
- Reports
- Import Data
- Organizations
- Clinics
- Forms
- Users
- Patient Lookup
- Terminology
- Help Center

# Staff

Search  + New Patient

Name	Email	DOB	Gender	HCN
Bert Calabrera	cameron@canimmunize.ca	1936-03-17	Gender X	988396042
Ernie Macnamera	cameron@canimmunize.ca	1936-03-17	Male	N9qnnYCzKP3n
Nancy Filstein		1936-03-17	Female	yHHCama9ve17
Brita McDonald	cameron@canimmunize.ca	1978-08-17	Unknown	6642390279
Fran Arun	cameron@canimmunize.ca	1937-04-30	Male	6432560271
Bill Dicosta	cameron@canimmunize.ca	1918-04-01	Male	6432560669
Lindsay Spears		1936-03-17	Gender X	779019915
Brendan McGeary	cameron@canimmunize.ca	1932-08-02	Female	6432560677
Ron Bourande		1936-03-17	Female	269183434
Phyllis Garland	cameron@canimmunize.ca	1943-03-05	Male	6432560727
8, Trail	cameron@canimmunize.ca	1923-03-04	Male	6432560925

# APIs & Integration

- CANImmunize has an HL7® FHIR® API that can be used to develop integrations between the CANImmunize system and other clinical or occupational health information systems.



# Benefits

1. **Avoid preventable shutdowns**
2. **Reduce work days lost due to illness**
3. **Maximize immunization rates using digital strategies**
4. **Protect workers health and prevent spread to the community**
5. **Prepare for boosters and what is expected to be a bad influenza season**
6. **If needed, can facilitate on-site vaccination programs using Clinic Flow**

**Least-restrictive measure that protects public health**



# Our Learnings



- This is hard!
- Partnership is key - Science needs to drive design
- Agile processes are critical - product is always changing (as is the rollout)
- Difficult to formally evaluate - it works or it doesn't
- The vaccine rollout is accelerating development of infrastructure that can help with other campaigns and/or health issues



## Thank you & Questions

