Directions to 1200 Commissioners Road East
Clinical Samples (courier deliveries and STATs)

Effective: Nov. 9, 2020

The following directions should be followed for all deliveries of clinical samples (courier deliveries and STATs) to the Public Health Ontario London laboratory site at 1200 Commissioners Road East, Unit 102 at all times, including evenings and weekends.

All clinical samples (courier deliveries and STATs) must be delivered to the shipping dock at 1200 Commissioners Rd. E.

- Notify Customer Service Centre (or PHOL London/Duty Officer) prior to delivering STAT/Urgent Samples
- Ensure all packaging and labelling comply with Transport Canada Regulations
- Do not enter the main entrance and lobby with clinical samples

Please turn the page over for further instructions. —→
Directions:

1. The shipping dock for dropping off all clinical testing specimens (courier deliveries and STATs) is accessible off of Deveron Crescent and located to the rear of the building.

2. To access the shipping dock from Deveron Crescent, turn onto the driveway to the plaza where the Public Health Ontario courier and deliveries entry sign is located. This driveway is located directly south of Phair Crescent.

3. Go to the personnel door by the shipping dock located at the back of the building (accessible from Deveron Crescent). Ring the buzzer and/or call the numbers posted on the wall to the left of the door.

4. Staff will direct you as required.

Please note that all private citizen water testing samples must be dropped off via the main entrance at 1200 Commissioners Rd. E.

For more information please contact the
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