Hand hygiene is the responsibility of the organization and all individuals involved in health care. Hand hygiene is a core element of client/patient/resident safety for the prevention of infections and the spread of antimicrobial resistance. There are two methods of performing hand hygiene:

1. **ALCOHOL-BASED HAND RUB (ABHR)**

   ABHR is the preferred method for decontaminating hands. ABHR is faster and more effective than washing hands (even with an antibacterial soap) when hands are not visibly soiled. ABHRs:
   
   - provide for a rapid kill of most transient microorganisms
   - contain a variety of acceptable alcohols in concentrations from 60 to 90%; 70 to 90% is preferred for health care settings
   - are not to be used with water
   - contain emollients to reduce hand irritation
   - are less time-consuming than washing with soap and water

   If running water is not available, use moistened towelettes to remove the visible soil, followed by ABHR

2. **HAND WASHING**

   Hand washing with soap and running water must be performed when hands are visibly soiled. Antimicrobial soap may be considered for use in critical care areas but is not required and not recommended in other care areas. Bar soaps are not acceptable in health care settings except for individual client/patient/resident personal use.

**FACTORS THAT REDUCE THE EFFECTIVENESS OF HAND HYGIENE**

The following factors reduce the effectiveness of hand hygiene:

- **Condition of the skin**: See PIDAC’s Best Practices for Hand Hygiene in All Health Care Settings, Section 4, “Hand Care”, for information about maintaining skin integrity.

- **Nails**: Long nails are difficult to clean, can pierce gloves and harbour more microorganisms than short nails. Nails must be kept clean and short.

- **Nail polish**: Only nail polish that is fresh and free of cracks or chips is acceptable.

- **Artificial nails or nail enhancements**: are not to be worn by those giving care.

- **Jewellery**: Hand and arm jewellery hinder hand hygiene. Rings increase the number of microorganisms present on hands and increase the risk of tears in gloves. Arm jewellery, including watches, should be removed or pushed up above the wrist before performing hand hygiene.

- **Products**: Products must be dispensed in a disposable pump container that is not topped-up, to prevent contamination.

**Your 4 Moments for Hand Hygiene**

1. **Before initial client/patient/resident or environment contact**
   - **When?** Clean your hands when entering a room:
     - before touching client/patient/resident
     - before touching any object or furniture in the client/patient/resident’s environment
   - **Why?** To protect the client/patient/resident and their environment from harmful germs carried on your hands.

2. **Before aseptic procedure**
   - **When?** Clean your hands immediately before any aseptic procedure.
   - **Why?** To protect the client/patient/resident from harmful germs, including his/her own germs, entering his or her body.

3. **After body fluid exposure risk**
   - **When?** Clean your hands immediately after an exposure risk to body fluids (and after glove removal).
   - **Why?** To protect yourself and the health care environment from harmful client/patient/resident germs.

4. **After client/patient/resident or environment contact**
   - **When?** Clean your hands when leaving:
     - after touching client/patient/resident or
     - after touching any object or furniture in the client/patient/resident’s environment
   - **Why?** To protect yourself and the health care environment from harmful germs.

For more information please contact ipac@oahpp.ca