

Strengthening



IN ONTARIO'S
PUBLIC HEALTH UNITS

QI Maturity Tool Survey Results: Ontario Report

This research project includes 19 public health units working together to understand how to strengthen continuous quality improvement (CQI) in Ontario's public health units.

Project Objective

To understand the current state of CQI in public health and provide a baseline assessment of CQI to public health units.

What We Did

34 out of **36** public health units participated in the QI Maturity Tool – Ontario Modified Version

1 Province-Wide Report

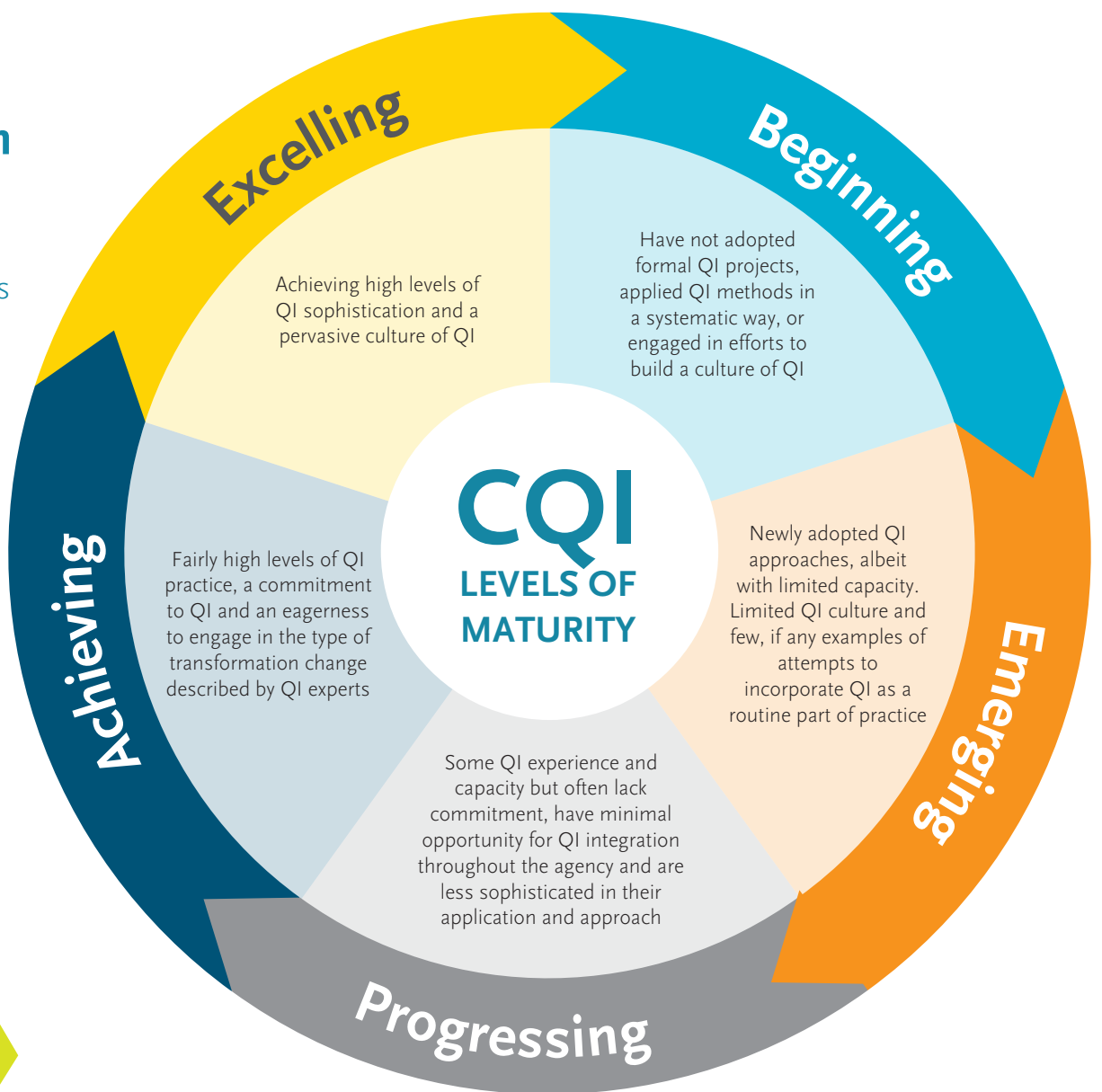
3,503 staff across all public health professions and divisions completed the survey

QI Maturity is assessed through **23** questions focused on:

QI Organizational Culture: the values and norms about QI that pervade throughout the organization relative to how the public health unit interacts with staff and stakeholders.

QI Capacity and Competency: the skills, functions, and approaches used to assess and improve quality in an organization.

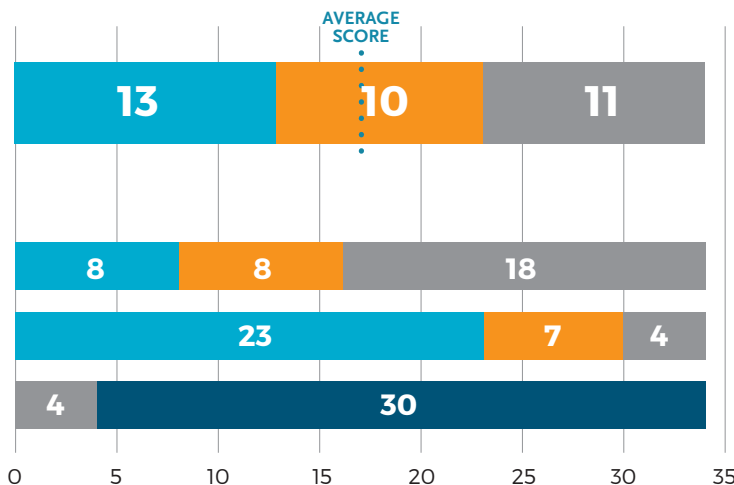
QI Perceived Value: the perceptions of employees that QI is a priority in the organization and supported by leaders while also having the potential to impact services and the community.



What We Found

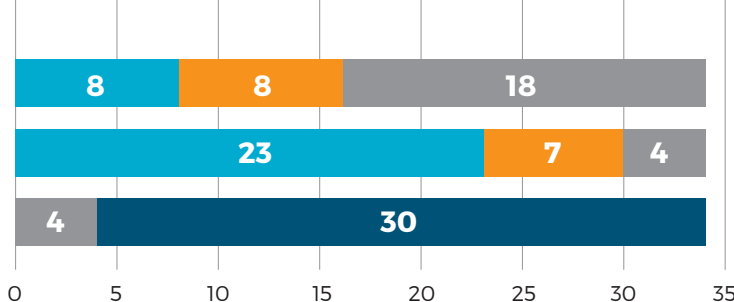
Ontario PHU QI Score

Health Units by QI Maturity Stage



Ontario PHU Scores by QI Dimension

QI Organizational Culture
QI Capacity & Competency
QI Perceived Value



LEGEND

- Beginning
- Emerging
- Progressing
- Achieving
- Excelling

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www.publichealthontario.ca/en/ServicesAndTools/LDCP/Pages/CQI.aspx