| **1 BEFORE initial resident/resident environment contact** | **WHEN?** Clean your hands when entering:  
- before touching resident or  
- before touching any object or furniture in the resident’s environment  
**WHY?** To protect the resident/resident environment from harmful germs carried on your hands |
|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| **2 BEFORE aseptic procedures**                           | **WHEN?** Clean your hands immediately before any aseptic procedure (e.g., oral dental care, eye drops, catheter insertion and changing a dressing)  
**WHY?** To protect the resident against harmful germs, including the resident’s own germs, entering his or her body |
| **3 AFTER body fluid exposure risk**                      | **WHEN?** Clean your hands immediately after an exposure risk to body fluids (and after glove removal)  
**WHY?** To protect yourself and the health care environment from harmful resident germs |
| **4 AFTER resident/resident environment contact**         | **WHEN?** Clean your hands when leaving:  
- after touching resident or  
- after touching any object or furniture in the resident’s environment  
**WHY?** To protect yourself and the health care environment from harmful resident germs |

Adapted from WHO poster “Your 5 moments for Hand Hygiene,” 2006.  
For more information, please visit [handhygiene@oahpp.ca](mailto:handhygiene@oahpp.ca) or visit [publichealthontario.ca/JCYH](http://publichealthontario.ca/JCYH)
How to handrub

1. Apply 1 to 2 pumps of product to palms of dry hands.
2. Rub hands together, palm to palm.
3. Rub in between and around fingers.
4. Rub back of each hand with palm of other hand.
5. Rub fingertips of each hand in opposite palm.
6. Rub each thumb clasped in opposite hand.
7. Rub hands until product is dry. Do not use paper towels.
8. Once dry, your hands are safe.

How to handwash

1. Wet hands with warm water.
2. Apply soap.
3. Lather soap and rub hands palm to palm.
4. Rub in between and around fingers.
5. Rub back of each hand with palm of other hand.
6. Rub fingertips of each hand in opposite palm.
7. Rub each thumb clasped in opposite hand.
8. Rinse thoroughly under running water.
10. Turn off water using paper towel.
11. Your hands are now safe.